X-1605 Series **IP Emergency Phones** with HD Video

May 21, 2024

IP Emergency Phones with HD Video

PRODUCT

MANUAL

The X-1605 Series of IP Video Emergency Phones are designed to provide HD video and reliable handsfree voice communication for SIP VoIP phone systems and service providers. The built-in IP video camera has H.264 video compression, low light sensitivity, a wide viewing angle of 126 degrees, and can output dual video streams of up to 1080p resolution.

VIKING

SECURITY & COMMUNICATION

The X-1605 emergency phones can dial programmable numbers and be programmed remotely via a built-in Web UI. On-board 2 Amp relay contacts are provided for activating door strikes or gate controllers. The X-1605 emergency phones will flash the Red LED during dialing and can automatically light the LED when the call is answered. All units are PoE class 1 powered.

For outdoor installations where the unit is exposed to precipitation or condensation, the X-1605 emergency phones are available with Enhanced Weather Protection (EWP). EWP products are designed to meet IP66 standards and may feature foam rubber gaskets, sealed connections, gelfilled butt connectors, as well as potted circuit boards. For more information on EWP, see DOD 859.



PHONE CALL HEN LIT

EMERGENCY



X-1605 or X-1605-EWP Red Powder Paint Finish

X-1605-32 or X-1605-32-EWP Brushed Stainless Steel

Features

- SIP compliant (see compatible IP-PBX Phone Systems / Service Providers)
- ONVIF Profile S compliant Onvir
- · 126° diagonal viewing angle
- H.264 and MJPEG video encoding
- · Up to 1080p SIP video calling
- · Separate NVR stream with audio up to 1080p
- Selectable video resolutions: 352 x 288, 704 x 526, 720p and 1080p
- · Remotely programmable via Web UI
- · Can be used with optional RC-4A Secure Relay Controller
- 2 Amp relay contacts for door/gate or optional SL-2 strobe light (DOD 242)
- · Red backlit 316 stainless steel push button switch
- PoE powered (class 1, < 4 Watts)
- Network downloadable firmware
- NDAA Compliant Security Camera
- Cycles through backup phone numbers on busy or no-answer
- · Optional Enhanced Weather Protection (EWP), EWP products are designed to meet IP66 Ingress Protection Rating (DOD 859)
- Extended temperature range of -40° F to 140° F
- · Upload and play wave files during calls.
- · Surface mount to walls, posts, single gang boxes or 4" x 4" electrical boxes
- Flush Mount in a double-gang box with X-1605-32
- · Diagnostics for testing microphone, speaker, and relay

- Medical centers
- Lobbies

www.VikingElectronics.com Information: 715-386-8861

Applications

Specifications

Power: PoE class 1 (< 4 Watts) Maximum Sound Pressure: 90 dB SPL @ 1m **Operating Temperature:** -40° F to 140° F (-40° C to 60° C) Humidity - Standard Products: 5% to 95% non-condensing Humidity - EWP Products: Up to 100% Video Codecs: H.264 and MJPEG Audio Codecs: G711u, G711a, G722 Network Compliance: IEEE 802.3 af PoE, SIP 2.0 RFC3261, 1000BASE-T with auto cross over Connections: (1) RJ45 100/1000 Base-T, (3) gel-filled butt connectors

(See pages 6 & 7 for additional Specifications)

- Entryways Stadiums
 - Convention centers
 - Public access areas

 Gate Entrance • Parking ramps/lots ATM machines

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1 - VoIP Video Compatibility

VoIP Video Compatibility List

On-Premise SIP Servers
3CX
FreePBX-Sangoma*
Freeswitch*
Grandstream 6104*
Grandstream 6202*
Mitel 3300
Kamailio
SIPStation
TekSIP

Cloud Based SIP Providers
Callcentric
FreePBX-Sangoma
Ring Central* (Kamailio 5.2)
sip.myviking.com (Viking Cloud SIP Server)
Voip.ms
Nextiva

SIP Endpoints for Video Calls
Linphone-Android
Linphone-Desktop
MicroSIP
Yealink Video Desk Phones
Zoiper Pro

Important: Exclusion from this list means only that compatibility has not been verified, *it does not mean incompatibility*. If you have questions, please call Viking Electronics at 715-386-8861.

2 - Definitions

Bitrate : The amount of video bits transferred per second. Higher values make for better video definition, but more bandwidth is consumed. Some systems may limit the maximum video bitrate.

Client: A computer or device that makes use of a server. As an example, the client might request a particular file from the server.

Codec (audio encoder/decoder): SIP audio Codecs convert the analog audio to/from digital audio that is sent in the SIP call. The Codec format that is used should be supported by the SIP server and all SIP devices involved in the VoIP call.

DHCP: Dynamic Host Configuration Protocol. In this procedure the network server or router takes note of a client's MAC address and assigns an IP address to allow the client to communicate with other devices on the network.

DNS Server: A DNS (Domain Name System) server translates domain names (ie: www.vikingelectronics.com) into an IP address.

Ethernet: Ethernet is the most commonly used <u>LAN</u> technology. An Ethernet Local Area Network typically uses twisted pair wires to achieve transmission speeds up to 1Gbps.

FPS : Frames Per Second. The number of video frames transmitted per second.

H.264: Video compression for high-definition digital video. Also known as MPEG -4 Part 10 or Advanced Video Coding (MPEG-4 AVC), H.264 is defined as a block-oriented, compensation based video compression standard the defines multiple profiles (tools) and levels (max bitrates and resolutions).

Host: A computer or device connected to a network.

Host Name: A host name is a label assigned to a device connected to a computer network that is used to identify the device in various forms of network communication.

Hosts File: A file stored in a computer that lists host names and their corresponding IP addresses with the purpose of mapping addresses to hosts or vice versa.

Internet: A worldwide system of computer networks running on <u>IP</u> protocol which can be accessed by individual computers or networks.

IP: Internet Protocol is the set of communications conventions that govern the way computers communicate on networks and on the <u>Internet</u>.

IP Address: This is the address that uniquely identifies a host on a network.

LAN: Local Area Network. A LAN is a network connecting computers and other devices within an office or building.

Lease: The amount of time a <u>DHCP</u> server reserves an address it has assigned. If the address isn't used by the host for a period of time, the lease can expire and the address can be assigned to another host.

MAC Address: MAC stands for Media Access Control. A MAC address, also called a hardware address or physical address, is a unique address assigned to a device at the factory. It resides in the device's memory and is used by routers to send network traffic to the correct IP address. You can find the MAC address of your **X-1605** phone printed on a white label on the top surface of the PoE LAN port.

MJPEG (Motion JPEG): A video encoding format in which each video frame or interlaced field of a digital video sequence is compressed separately as a JPEG image.

Multicast : This can refer to RTP Multicasting (audio only), or to RTSP (audio and video). One device is broadcasting a stream to multiple listening devices. A specific IP address and port are used.

Router: A device that forwards data from one network to another. In order to send information to the right location, routers look at <u>IP Address</u>, <u>MAC Address</u> and <u>Subnet Mask</u>.

RTP: Real-Time Transport Protocol is an Internet protocol standard that specifies a way for programs to manage the real-time transmission of multimedia data over either unicast or multicast network services.

RTSP (Real-Time-Streaming-Protocol): Application level network communication system that transfers real-time data from multimedia to an endpoint device by communicating directly with the server streaming the data.

Server: A computer or device that fulfills requests from a client. This could involve the server sending a particular file requested by the client.

Session Initiation Protocol (SIP): Is a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks. The protocol defines the messages that are sent between endpoints, which govern establishment, termination and other essential elements of a call.

Static IP Address: A static IP Address has been assigned manually and is permanent until it is manually removed. It is not subject to the <u>Lease</u> limitations of a <u>Dynamic IP Address</u> assigned by the <u>DHCP Server</u>. The default static IP Address is: **192.168.154.1**

Subnet: A portion of a network that shares a common address component. On TCP/IP networks, subnets are defined as all devices whose IP addresses have the same prefix. For example, all devices with <u>IP addresses</u> that start with 100.100.100. would be part of the same subnet. Dividing a network into subnets is useful for both security and performance reasons. IP networks are divided using a subnet mask.

TCP/IP: Transmission Control Protocol/Internet Protocol is the suite of communications protocols used to connect hosts on the Internet. TCP/IP uses several protocols, the two main ones being TCP and IP. TCP/IP is built into the UNIX operating system and is used by the Internet, making it the de facto standard for transmitting data over networks.

TISP: Telephone Internet Service Provider

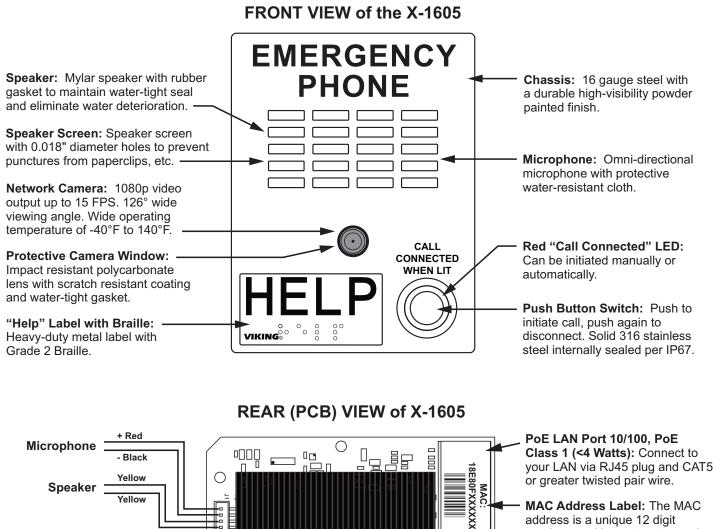
Video Payload: An integer between 96 and 127. This is used for the SDP (Session Description Protocol) to indicate the RTP Payload Type. H.264 and MJPEG video calls fall under the "Dynamic" payload type.

WAN: Wide Area Network. A WAN is a network comprising a large geographical area like a state or country. The largest WAN is the <u>Internet</u>.

Wireless Access Point (AP): A device that allows wireless devices to connect to a wired network using Wi-Fi, or related standards. The AP usually connects to a router (via a wired network) as a standalone device, but it can also be an integral component of the router itself.

Wireless Repeater (Wireless Range Extender): takes an existing signal from a wireless router or access point and rebroadcasts it to create a second network. When two or more hosts have to be connected with one another over the IEEE 802.11 protocol and the distance is too long for a direct connection to be established, a wireless repeater is used to bridge the gap.

3 - Features Overview



MAC Address Label: The MAC address is a unique 12 digit number used by routers to send network traffic to the correct IP address.

Yellow Network Status LED: Lights steady to indicate power and data link. Blinks to indicate network activity.

* Note: The gel-filled (water-tight) butt connectors are designed for insulation displacement on 19-26 gauge wire with a maximum insulation of 0.082 inches. Cut off stripped wire ends before terminating.

Black

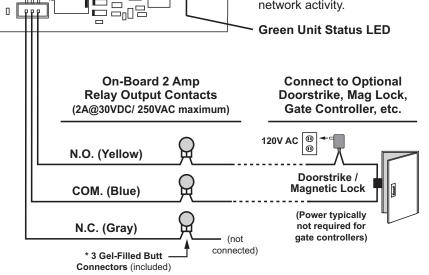
Black

Red

Red

Help Switch

LED



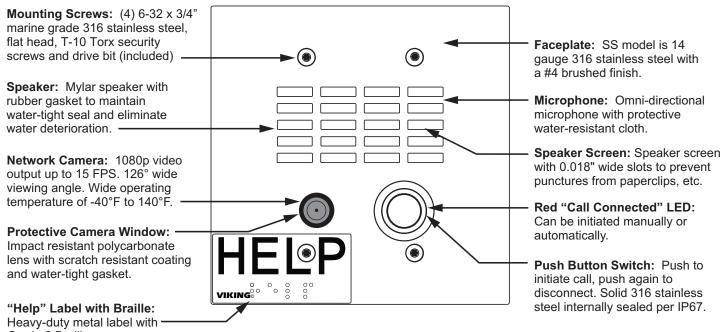
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Front View of the X-1605-32



Grade 2 Braille.

4 - X-1605 Specifications and Mounting

X-1605 Intercom Specifications

Dimensions: 5.25" x 4.0" x 2.0" (133 mm x 102 mm x 51 mm)

Shipping Weight X-1605: XX lbs (XX kg)

Shipping Weight X-1605-EWP: XX lbs (XX kg)

Material: 16 gauge steel with textured red powder paint

LED: Call connected LED lights steady to help locate the button in low light, flashes during dialing, then lights steady when answered.

Mounting: Surface mount to walls, posts, single gang boxes, or 4" x 4" electrical junction boxes.

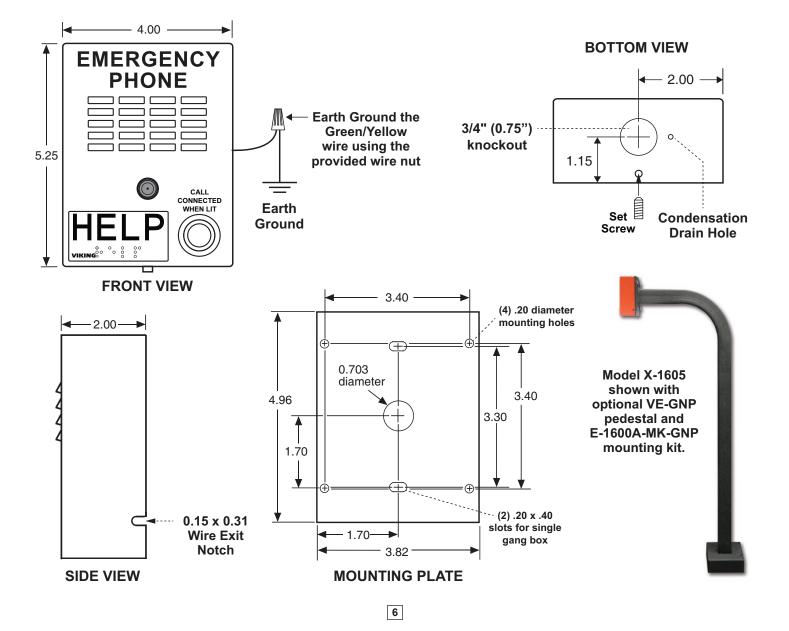
Optional Enhanced Weather Protection (EWP) Available: EWP

products are designed to meet IP66 standards and may feature foam rubber gaskets, sealed connections, gel-filled butt connectors, as well as potted circuit boards with internally sealed, field-adjustable trim pots and DIP switches for easy onsite programming. For more information on EWP, see DOD 859.

Note: When mounting outside to rough or uneven surfaces (ie: brick, stucco, etc.) apply a bead of clear silicone caulking around the top edge and sides of faceplate.

Camera Specifications

Image Sensor: OmniVision OV5645 Resolution: 1080p @ 15 FPS Sensitivity: 680-mV / lux-second Lens: 0.25 inch (6.35 mm) fixed focus FOV (Field of View): 126° Diagonal



5 - X-1605-32 Specifications and Mounting

Dimensions: 5.0" x 5.0" x 2.25" (133 mm x 102 mm x 51 mm)

Shipping Weight X-1605-32: 1.5 lbs (0.68 kg)

Shipping Weight X-1605-32-EWP: 1.6 lbs (0.73 kg)

Faceplate: 14 gauge 316 stainless steel with #4 brushed finish

RED LED: Call connected LED lights steady to help locate the button in low light, flashes during dialing, then lights steady when answered.

Mounting with Rough-In Box (not included): Flush mount to a standard double gang electrical box (recommended minimum internal dimensions: 3.65"W x 2.84"H x 2.25"D).

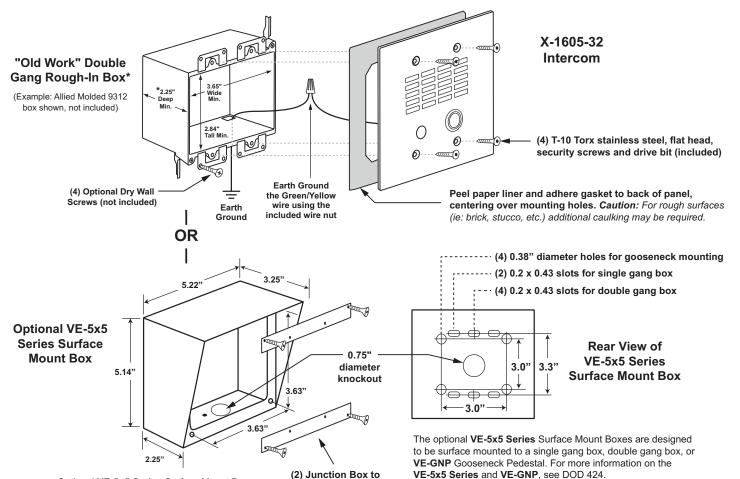
Mounting with Optional VE-5x5: Surface mount to walls, single gang boxes, double gang boxes, posts, or to a Viking **VE-GNP** Gooseneck pedestal.

Optional Enhanced Weather Protection (EWP) Available: EWP products are designed to meet IP66 standards and may feature foam rubber gaskets, sealed connections, gel-filled butt connectors, as well as potted circuit boards with internally sealed, field-adjustable trim pots and DIP switches for easy onsite programming. For more information on EWP, see DOD 859.

Note: When mounting outside to rough or uneven surfaces (ie: brick, stucco, etc.) apply a bead of clear silicone caulking around the top edge and sides of faceplate.

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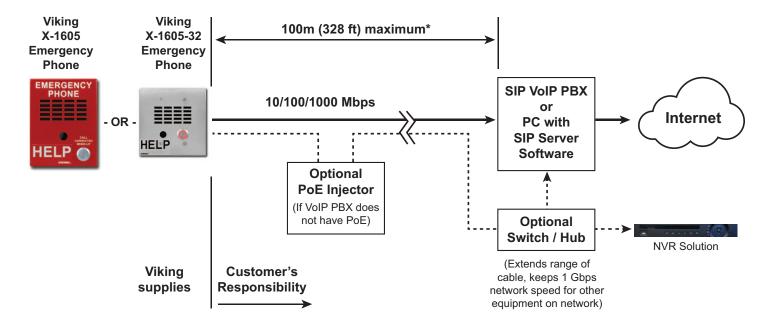
Optional VE-5x5 Series Surface Mount Box, not included (DOD 424). Optional VE-LIGHT kit can be used to illuminate the faceplate when used with a VE-5x5 (DOD 428).

WARNING: Do NOT use a wet location box.

Double Gang Adapter Plates and (4) 5/64 Hex Drive Flat Head Screws (included)

* **CAUTION:** Excessive wire length and/or using a rough-in box with inadequate depth can apply force to the circuit board causing physical damage. Recommended minimum internal dimensions for rough-in box: 3.65"W x 2.84"H x 2.25"D.

6 - Typical Installation on SIP Based VoIP Phone System



* **Note:** A PoE extender can be used for an additional 100 meters per extender. For longer runs (up to 2 km / 1.2 miles) an ethernet to fiber media converter can be used.

7 - Network Infrastrusture Requirements

- 10/100 or 1 Gbps network connection with PoE (Class 1)
- Ethernet Cable: Cat 5e or greater
- Browser for accessing the X-1605 Web UI for Programming. Supported browsers: Chrome, Firefox, Opera, and Konquerer
- Computer with Viking VoIP Discovery Utility (to find the unit's IP address for UI access).
- X-Series Discovery Utility Software Download here: https://vikingupgradeserver.com/_install/X-Discovery.zip

8 - Initial Set-up

Install and run the **Viking VoIP Discovery Utility** software. **X-1605** units on the same LAN will show up with their IP addresses. Double-click on a unit to open the Web UI in your default browser. Once your IP address is known, you can open the Web UI in a smartphone browser.

Viking VoIP Discovery Utility		_		Х
Select Unit Below				
Unit Name	IP Address	MAC Address	Ping (ms)	
X-1605 (VIKMX) (f7ace9f9-95c4-43b3-b228-af27973fd96e)	192.168.40.179	18-E8-0F-50-68-DB	0	
			_	
Show Unreachable Devices				

STEP 1	Install the unit using Cat 5e (or greater) Ethernet cable. The X-1605 is PoE powered (class 1). We suggest a managed PoE switch, but it is not required. A PoE injector is acceptable.		
STEP 2	After the unit is powered, it will boot up (30 to 45 seconds). The unit will then listen to discovery messages from the Viking VoIP Discovery Utility or from an Onvif compliant NVR.		
STEP 3	Download and run the Viking VoIP Discovery Utility . Any X-1605 devices on your LAN should be displayed. Simply double-click on the unit's name/address in the Discovery window to open the Web UI. Alternatively, if the IP address of the X-1605 is known, type it in the address bar of your browser to access it (defaults to https://X35's IPADDRESS).		
STEP 4	If you do not want to install/run the Viking VoIP Discovery Utility , the Web UI can also be accessed via IP address or "Hostname".local on your LAN. The default Hostname is the unit's MAC address without the ":" separators (e.g. HTTPS://18e80f508bda.local).		
STEP 5	If a unit cannot be accessed (example: set to a Static IP that is not available), a hard reset can be performed to reset all settings to defaults (unit will start out as DHCP).		
STEP 6	TEP 6 To reset the unit, hold down the call button on the front panel while cycling power. The unit will beep 2 then flash the LED for about 10 seconds and then beep four times. Release the button within 3 second 4 beeps. The unit will reboot itself and come back up with factory defaults settings. Note that this reboot 30-60 seconds.		

9 - Web UI

To open the UI, enter the **X-1605**'s IP address in the address bar of your browser. HTTPS is default. If your browser shows an insecure connection, click on the "Lock" icon near the address bar. View the CA certificate and add it to the Certificate Store on the computer that will be used for access.

If the **Viking VoIP Discovery Utility** is used, double-clicking on the unit will attempt to login with the default password.

Click on Login.

VIKING
Welcome to the Viking-X-Series web configuration screen To change and customize the Viking-X-Series, begin by clicking Login. Please consult your Product Manual for more information on setting and configuring this device.
Please click Login
FW/01 R244.452.2132 SW/11 R244.452.2132 U/J21 V0.6.202306060715 © 2023 Viking Electronics X-Series Product Manual

For the first login, sign in as:

Username: admin Password: admin

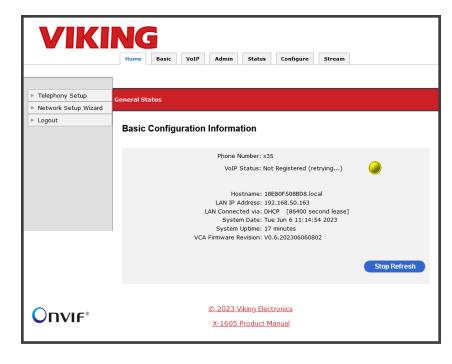
You will be prompted to change to a non-default password for security.

	⊕ 192.168.50.163	
VIKING	This site is asking you to sign in.	
	Username	
	admin	
Welcon		en
To change and customize the Viking-X-Series, be	Password	n on setting and configuring this device.
	•••••	
	Sign in Cancel	
	Sign in Cance	
	Please click Login	
	FW/0: R244.452.2132 SW/1: R244.452.2132 UI/2: V0.6.202306060715	
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	X-Series Product Manual	

Home Tab

The Home tab opens and displays Basic Configuration Information about the unit, including registration status.

A green dot indicates the unit is registered and the network is OK. A yellow dot would indicate an error with SIP registration or the network.



Basic Tab

The Basic tab contains many of the initial IP/Network settings such as DHCP or static IP.

The unit will default to DHCP, making it easier to initially configure. Once an IP address is reserved, it can be used as the unit's static IP, which is easier to find the IP address of the unit for Web UI configuration.

VIKI	Home Basic VoIP Admin Status Configure Stream			
► WAN	ISP Connection			
► Local hosting	ISP Connection			
► NTP	ISP Connection Settings			
Web Service System Log				
► Logout	Click a button to indicate your Internet connection type. Contact your ISP if you are not sure.			
	Dynamic IP Address Most Cable Users Your ISP assigns your IP address automatically.			
	Static IP Address Your ISP assigns a permanent IP address which you must enter.			
	DHCP Client Settings			
	DHCP Client Settings Support failover to IPv4LL: Disable V Support ARP Probe: Enable V DNS service			
	Configure your DNS Servers.			
	Primary DNS Server: 8.8.8.8			
	Primary DNS Server: 192.168.50.1			
	Alternate DNS 1:			
	Hostname: 18E80F508BD8			
	Domain Suffix: local			
	Search Domains:			
	Apply Changes			
	Cancel Apply			
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VoIP Tab

The VoIP tab is used for SIP settings. Enter your SIP credentials here. The **X-1605** will attempt to register after the "Apply" button is clicked.

VIKING			
	Home Basic VoIP Admin Status Configure		
Account	VoIP		
▶ Audio			
 Security Logout 	Account Settings		
	Phone Number/UserID viking		
	Authentication ID Auth. ID		
	Authenticated Password SIP Password		
	Caller ID (optional)		
	Registrar:port 127.0.0.1 : 5060		
	Primary proxy:port primary.proxyserver.net : 5060		
	Secondary proxy:port secondary.proxyserver.net : 5060		
	Local port 5060		
	SIP Registration Expiry 1800		
	SIP Registration Routing SIP Registrar V		
	STUN Disable V		
	STUN server:port STUN server address : 3478		
	TURN server:port TURN server address : 3478		
	TURN user:pass Turn user name : pass		
	Unit Name: E-32T MAC Address: 18:E8:0F:50:FD:1D		
	Apply Changes		
Appy ondiges			
Cancel			
© 2023 Viking Electronics			

Admin Tab

The Admin tab is used for advanced settings such as changing the unit's password, or updating firmware.

Use the Backup and Restore feature to save all settings for future use, or for provisioning multiple units.

When a configuration is downloaded, it creates a file named "x-series-backup.xml" in your downloads directory.

VIKING					
	Home Basic VoIP Admin Status Configure Stream				
► Passwords	Passwords				
Firmware					
▶ Reset	A desirie for the Octor				
Backup and Restore	Administrative Setup				
Ping Test					
Audio Files Management	Configure the administration settings for the VoIP device				
▶ Logout					
	Login Username: admin				
	New Password:				
	Confirm New Password:				
	Apply Changes				
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Admin Tab

Audio Files Management

The Audio Files Management page is used to upload WAV files. Click on the Browse button and select your WAV file. Then click on Upload to send the file. The format should be 8 kHz, 8 or 16-bit PCM, mono WAV file. A stereo file can be uploaded, and it will be automatically converted to mono before it is uploaded.

When enabled, the Announcement is played on outbound SIP calls once the call is connected. This audio is heard from the speaker and sent to the connected device, see page 16.

VIKI	Home Basic VoIP Admin Status Configure	Stream		
Passwords	Audio Files Management			
▶ Firmware				
▶ Reset				
Backup and Restore	Audio Files Management			
▶ Ping Test				
Audio Files Management	Manage audio files on VoIP device			
▶ Logout	Filename Filesize Remove Play			
	BUSY.vsf	47	•	
	chime.vsf	5	•	
	COMP.vsf	37	0	
	CON.vsf	46	•	
	LOST.vsf	46	•	
	NCON.vsf	44	•	
	Browse No file selected. Upload			
	Valid file format is 8 kHz, 8 or 16-bit PCM, mono WAV file.			
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Status Tab

The Status tab includes system and Network Packet information.

Use this page to set your "Device Name". This is the name that will be broadcast to the network for discovery.

There are separate monitors for different IP protocols such as monitoring TCP connections to the unit.

VIKING				
	Home Basic VoIP Ad	Imin Status Configure Stream		
System Info	Status			
▶ Interfaces				
▶ IP				
► ICMP	System Information			
► TCP				
▶ UDP	Admin Contact:	unavailable		
System Log				
▶ Logout	Device Location:	unavailable		
	Device GPS coordinates:	[-]deg.dddd •N [-]deg.dddd •w		
	Device Name:	X-1605		
	Hardware Revision:			
	Software Revisions:			
		18E80F508BD8.local		
		X-1605		
		18:E8:0F:50:8B:D8		
	System Date: Tue Jun 6 11:20:45 2023			
	System Uptime:	1376 Seconds		
Apply Changes				
	Cancel	Apply		
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Stream Tab

Onvif NVR User Settings

Additional Onvif users can be added on the stream tab. Users have a selectable level of access. Choices are Admin, Operator, User, or Anonymous. For example, someone that should only have rights to view the stream without modifying any settings should be assigned the 'User' level.

To add a new user, follow these steps:

STEP 1	Enter the username
STEP 2	Enter the password (8 characters with at least one capitol letter)
STEP 3	Select the user level.
STEP 4	Click the 'Add' button to update the list.
STEP 5	Repeat steps 1-4 to add more users.
STEP 6	When all users are added, click on 'Apply' to send the list.

VIKI	Home Basic VoIP Admin Status	Configure Stream		
NVR Users	User Management			
▶ Call Stream				
RTSP Stream Logout	Onvif NVR user Settings			
	Add users or modify passwords, then click Appl User Names cannot be modifed once created. A		lame.	
	Username	Password	User level	Edit Delete
	admin operator		Admin Operator	
	new_user	Password1	User v	0
	Apply Changes		Apply	
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	<u>x-10051</u>			

Important: The users 'admin' and 'operator' cannot be removed. Editing user names and/or passwords is not allowed after the list has been 'Applied'. To modify a user, delete the user and create a new one.

VIK	Home Basic VoIP Admin Status Configure Stream
NVR Users Call Stream RTSP Stream	Configure Video Stream Settings
 Logout 	Video Stream Settings
	These are the Video settings offered on an outbound SIP call. Actual settings in a video call may be different based on SIP negotiation. Bitrate(100-10000): 2500 FPS(1-15): 15 Resolution: 1920x1080 V
	Apply Changes
	Cancel
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Setting	Description	Factory Default
Bitrate	The maximum allowed bitrate (Kb/s) for video during a SIP call. Acceptable range is 100-10000.	2500 Kb/s
FPS	The maximum allowed frames per second for video during a SIP call. Acceptable values are 1-15 FPS.	15 FPS
Resolution	The maximum allowed width and height of the video during a SIP call. There are four selectable resolutions: 1920x1080, 1280x720, 704x576, and 352x288.	1920x1080

Stream Tab

Call Stream Settings

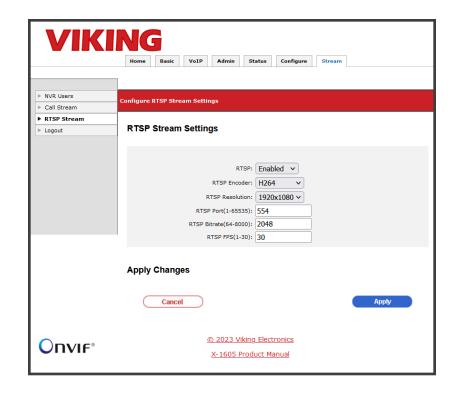
These values are requested on an outbound call from the **X-1605**. The Call (SDP) negotiation may reduce these values to lower values based on the SIP server/SIP endpoint limitations.

Inbound calls to the **X-1605** device may have different values requested, the SDP will negotiate down if necessary.

Stream Tab

RTSP Stream Settings

These settings will affect the video stream sent to the NVR. These settings can also be configured through your NVR which will use Onvif compliant requests to change video and audio streaming settings. If a video stream is already running, it will have to be restarted for the setting to take effect.



Setting	Description	Factory Default	
RTSP	Enabled or Disabled. When set to disabled the RTSP server is disabled. The RTSP stream cannot be viewed by an NVR.	bled. The RTSP Enabled	
RTSP Encoder	H264 or MJPEG. Selects the encoding for the video sent from the RTSP server.	H264	
RTSP Resolution	The width and height of the video sent from the RTSP server.	1920x1080	
RTSP Multicast	Enabled or Disabled. When enabled, video from the RTSP server is sent to the programmable multicast address. The stream can be viewed with a media player, or an older NVR that is not Onvif compliant.	Disabled	
RTSP Port	1-65535. This is the port the RTSP stream is negotiated on.	554	
RTSP Multicast Address	234.0.0.0-238.255.255.255. This is the address the RTSP multicast is sent to when RTSP multicast is enabled.	234.86.73.75	
RTSP Video Port	1025-65535. The port the RTSP video will be sent to.	5004	
RTSP Bitrate	The H264 bitrate limit in Kb/s. The acceptable range is 64-8000 (Kb/s).	2048 Kb/s	
RTSP FPS	1-30 FPS. The maximum allowed frames per second of the RTSP video stream. This will reduce automatically when a SIP call is also sending video.	30 FPS	

Phone Settings

Speed dial numbers, call/dialing options and volume levels are set on the Phone Settings Tab. These settings are used to control how the device acts during inbound and outbound SIP calls.

VIK	Home Basic VoIP Admin Status Configure
► Phone	Configure Phone
Advanced phone	
Announcement	Phone Settings
▶ Relay	
External Relay	
 VLAN Settings Notifications 	Speed Dial Numbers:
 Diagnostics 	Speed Dial Numbers: Access Code: 123456
Eligitostics	Inbound Call Mode: Auto-Answer
Logoot	Call Time(0-999s): 180
	Inbound Call Time(0-9995): 180
	Ring Timeout(0-999s): 30
	Ring Volume(0-9): 5
	Speaker Volume(0-9): 5
	Mic Volume(0-9): 4
	Mic Volume(0-9): 4 Use Call Progress: Disabled ▼
	Lap Counter(0-99): 7
	Redial on Busy: Enabled V
	LED Mode: Entry Phc V
	Alarm Mute: Disabled V
	Unit Name: E-32T MAC Address: 18:E8:0F:50:FD:1D
	Apply Changes
	Cancel

Setting	Description	Factory Default
Speed Dial Numbers	These are the phone numbers/extensions the X-1605 will dial after pressing the Call button. The numbers are dialed top to bottom in order, once a call is answered the dialing sequence is ended.	n/a
Access Code	 1-6 digits. This code must be entered by a caller before the relay can be controlled. This only applies to calls inbound to the X-1605. A long access code makes the unit more secure, but keep in mind it will likely be manually dialed by a caller from their SIP device. Note: In-band DTMF detection is not supported at this time. 	123456
Inbound Call Mode	Disabled: All inbound calls are rejected. Auto Answer: Inbound calls are auto answered with video and audio. Relays can be controlled after the Acess Code is entered (if programmed). Auto Answer Secured: Inbound calls are auto answered vithout video or audio. The caller has 10 seconds to dial the Access Code to establish video and audio or the call will be ended. Relays can be controlled after the Access Code is entered (if programmed to Door Strike Mode).	
Call Time	Affects outbound calls made by the X-1605 . Set to 0 to disable the timer. Resolution is in seconds, 1-999.	180 (3 minutes)
Inbound Call Time	Affects inbound ringing calls made to the X-1605 . Set to 0 to disable the timer. Resolution is in seconds, 1-999.	180 (3 minutes)
Ring Timeout	This value is how many seconds the X-1605 will try to call the "Numbers". Once a call is answered this timer stops and the Call timer is in control. This only affects outbound calls from the X-1605.30	
Ring Volume	Changes the volume of Loud Ringing. 6	
Speaker Volume	0-9. Changes the level of the audio produced by the X-1605 speaker.	3
Mic Volume	0-9. Changes the level of the audio from the X-1605 microphone. 5	
Use Call Progress	Enabled/Disabled. Set this to enable when the X-1605 is calling outside of the building and analog audio detection is required.Disabled	
Lap Counter	The number of times the group of programmed numbers is dialed. 0 = continuous dialing. Example: 5 numbers are programmed, Lap Counter is set to 3. The unit will dial 15 times (3 laps of 5 numbers).7	

Setting	Description	Factory Default
Redial on Busy	Enabled/Disabled. When enabled the unit will dial again after a call fails or busy signal is heard. When disabled the unit hangs up after a failed/rejected call.	Enabled
	This setting determines how the LED on the X-1605 will act when idle and during calls.	
	LED Mode Description	
	Entry PhoneThe LED will remain ON in the idle state, turn off while button is pressed, blink during dialing, light steady when the call is answered, then turn OFF momentarily when the call is completed.	
LED Mode	Emergency Phone The LED will remain OFF in the idle state, blink during dialing, light steady when the call is connected, then turn OFF when the call is completed.	Emergency Phone
	Emergency Phone Outbound OnlyOn outbound calls, the LED will remain OFF in the idle state, blink during dialing, light steady when the call is connected, then turn OFF when the call is completed. On inbound calls, the LED will remain off. This is useful for silent monitoring on inbound calls.	
	Off Stays off when idle and during connected calls. Flashes on boot up, during dialing, and when the unit has a Network/Registration error.	
Alarm Mute	When the SIP/Network Alarm is active (unit is not registered, or a network error) the X-1605 will beep 3 times every 30 seconds. The LED on the button will also flash. When Alarm Mute is set to enabled, the LED will still flash but no beeps are produced for the Alarm.	Disabled

Advanced Phone Settings

The advanced phone settings page contains additional phone features from legacy Viking products. These settings are used before and during SIP video calls.

VIK	Home Basic VoIP Admin Status Configure Stream		
Phone Advanced phone	Configure Advanced Phone Settings		
 Announcement Relay External Relay 	Advanced Phone Settings		
 Network Diagnostics Logout 	Speaker Mode: On v Id Number: Daily Test Call: Disabled v Test Call Start Time: 02:00 v Alternating Switch Action: Enabled v Call LED Control: Automativ Vox Sensitivity: 5 Vox Delay: 5		
	Unit Name: Front-Door MAC Address: 18:E8:0F:50:EF:C9 Apply Changes		

Setting	Description		Factory Default
	This setting detern	nines how the speaker on the X-1605 will function.	
	Speaker Mode	Description	
Speaker Mede	On	The speaker is active during inbound and outbound calls.	On
Speaker Mode	Silent Monitor	The speaker is will be muted during inbound and outbound calls.	On
	Off Until Answered	The speaker will remain off until an outbound SIP call is connected. On inbound calls the speaker will function normally.	
ld Number	The Id Number is an In-band or RFC 2833 DTMF string sent to the calling party after a "*" is dialed. Leave blank to disable this feature.		Blank - disabled
Daily Test Call	When set to Enabled, the device will make a SIP call once a day at a programmable hour.		Disabled
Test Call Start Time	The time of day the unit will make the Daily Test Call.		02:00 AM
Alternating Switch Action	When enabled, a VoIP call can be ended with the button. When disabled, calls can only be started with the button.		Enabled
Call Led Control	During outbound calls, the LED can turn on when the call is connected, or wait until a "*" is received.		Automatic
Vox Sensitivity	1-10. Higher values make the unit more sensitive to audio from the called party.		5
Vox Delay	1-10 (100 mS to 1 S). The amount of switching time to switch between talk and listen modes.		5 (0.5 seconds)

Announcement Settings

When enabled, the Announcement is played on outbound SIP calls once the call is connected. This audio is heard from the speaker and sent to the connected device. The Announcement will also play on inbound calls if the Access Code and a "*" are dialed. The Number Of Announcements setting controls how many times the audio file will automatically play (8 seconds between plays). Select your uploaded file from the Announcement Filename drop down (your file will have a ".vsf" file extension). If you have not uploaded a file yet, click on the Manage button to open Audio Files Management.

VIK	ING
	Home Basic VoIP Admin Status Configure Stream
▶ Phone	
Advanced phone	Configure Announcement Settings
► Announcement	
▶ Relay	Announcement Settings
► External Relay	
▶ Network	
▶ Diagnostics	Announcement: Disabled 🗸
▶ Logout	Number Of Announcements: 0
	Announcement Filename: Chime.vsf
	Click here to manage announcement Manage audio files on this 263398-Rev.1 :
	Apply Changes
	Apply changes
	Cancel
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	X-1605 Product Manual

Configure Tab

Diagnostics

Mic/Speaker Diagnostics:

The microphone and speaker are tested at the same time when the Run Test button is clicked. A tone will play from the speaker, and the microphone will listen. Background noise can affect this, so there are configurable values for audio levels (Mic Level, Speaker Level). In quiet areas, these can be lowered, in louder areas they may have to be increased.

Relay Diagnostics:

The Relay Diagnostic allows you to test your relay contact wiring without making a SIP call. Enter the Activation Time you would like the relay to stay on for and click on Run Relay Diagnostic. The button in the UI will turn Green for the duration of the closure.

VIKI	NG
	Home Basic VoIP Admin Status Configure Stream
	1
▶ Phone	Diagnostics
Advanced phone	Diagnostics
Announcement	
▶ Relay	Mic/Speaker Diagnostics
▶ External Relay	
▶ Network	
Diagnostics	Mic Level: 40
▶ Logout	Speaker Level: 40
	Pic Application: AP1.0.6
	Pic Bootloader: BL1.1.3
	Last Pass Fail: pass Last Baseline ADC: 373
	Last Baseline ADC: 373
	Last Muted Mic Active: 428
	Run Test
	Relay Diagnostics
	Activation Time: 10
	Run Relay Diag

Relay Settings

The relay settings are set here. Select the relay mode (or disable it) and set your DTMF codes for controlling the relay.

By default the **X-1605** will activate the relay continuously on outbound calls.

Note: Relay must be set to "Door Strike Mode" to use DTMF to control the relay.

	Home Basic VoIP Admin Status Configure Stream
▶ Phone	Configure Relay
Advanced phone	coningure keiay
Announcement	
▶ Relay	Relay Settings
External Relay	
Network	
Diagnostics	id: 1
▶ Logout	Relay Mode: Door Strike Mode 🗸
	Door Strike Buzz: Enabled 🗸
	Door Strike Code: **
	Door Strike Time: 5
	Off Code: 10
	On Code: 11
	Relay Buzz Volume: 5
	Relay Buzz volume: 5
	Init Name: Front-Door MAC Address: 18:E8:0E:50:EE:C9
	Apply Changes
	Apply Changes

Setting	Description		Factory Default
	Select the mode y	rou would like the relay to operate.	
	Relay Mode	Description	
	Disabled	The relay is disabled at all times.	
	Door Strike Mode	The relay can be controlled with Touch tones received by the X-1605 . The Door Strike Code, Off Code and On Code can be entered during a call. The REX Input can also be used to control the relay.	
	Outbound Call	The relay will activate while outbound calls from the X-1605 are connected.	
Relay Mode	Inbound/Outbound Call	The relay will activate when calls to/from the X-1605 are connected.	Door Strike Mode
	Doorbell	The relay will activate for the programmable Door Strike Time at the beginning of an outbound call.	
	Alarm	The relay will activate continuously while the X-1605 is registered to a SIP server. When the SIP/Network Alarm activates the Relay will de-energize.	
	Ring	The relay will activate continuously while the X-1605 's extension is ringing, and the "Loud Ring" feature on the X-1605 is enabled.	
	Ring Flash	The relay will activate in a 500mS on/off pattern while the X-1605 's extension is ringing, and the "Loud Ring" feature on the X-1605 is enabled.	
Door Strike Buzz	Code is dialed. This	Enabled or Disabled. When enabled, a buzz will be heard after a valid Door Strike Code is dialed. This buzz should match the Door Strike time up to 5 seconds. The volume of this Door Strike Buzz matches the Speaker volume setting.	
Door Strike Code	When this code is d	ialed, the relay will turn on for the length of the Door Strike Time.	**
Door Strike Time	The length of time (in seconds) that the relay will activate for (after Door Strike Code or REX input). 0.5-99 seconds (enter 0 for 0.5 second closure).		
Off Code	When this code is d speaker).	ialed the relay will latch off (1 beep is heard from the X-1605	10
On Code	When this code is d speaker).	ialed the relay will latch on (2 beeps are heard from the X-1605	11
Relay Buzz Volume	0-10. Level of the bu	uzz heard after a momentary relay activation.	5

NOTE: "Off" and "On" codes are also referred to as latching commands. These can be disabled by deleting them. This will prevent the relay from being stuck in an open position.

RC-4A Network Relay Control

The External Relay page will show you a list of RC-4A devices on your network. In order to connect an X-Series Device to one of them, click on the '+' button near under the Select column.

	Home Basic	VoIP Admin	Status	Configure	Stream	
	1					
Phone	External Relay					
Advanced phone						
Announcement	External Dalay	Cattinga				
Relay	External Relay	Settings				
External Relay						
Network						
Diagnostics	Click the discov	er button to get a	list of RC-4/	devices on t	the network	C.
▶ Logout						
	Device Name			IAC Address		IP Address Sele
	MYVIKING			8-0F-50-18-1	84	192.168.210.229
			Disabled ~	<u></u>		
		MAC Address:				
		IP Address:				
		Username:	admin			
		Password:	viking			
				,		
		Mirror Index:	1 .			
		Mirror Index:	1			
		Mirror Index:	1 .			
		Mirror Index:		ver Units		
		Mirror Index:				
		Mirror Index:				
		Mirror Index:				
	Apply Change					

The RC-4A's IP address and MAC address will be copied into the text boxes. Enter your RC-4A user name and password (the RC-4A defaults are admin:viking). Click 'Apply' to save the changes. Any relay activations will trigger the RC-4A relay matching the 'Mirror Index'.

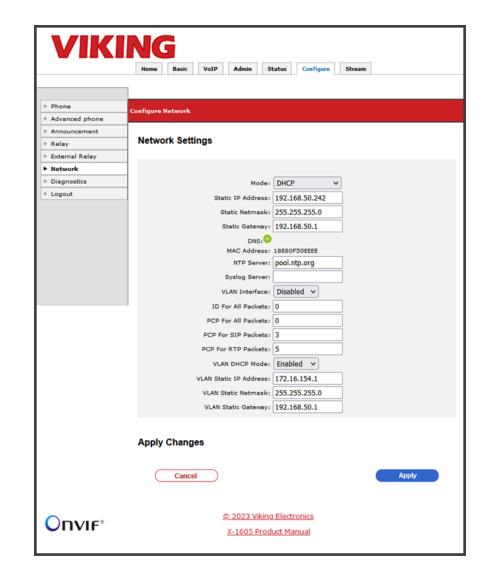
If no RC-4A units are discovered, check your connections, and make sure the RC-4A is on the same LAN as the X-Series device.

VIKI	Home Basic VoIP Admin	Status Configure Stre	am
Advanced phone			
Announcement			
▶ Relay	External Relay Settings		
External Relay			
▶ Network	_		
Diagnostics	Click the discover button to get a	a list of RC-4A devices on the ne	twork.
▶ Logout			
	Device Name	MAC Address	IP Address Select
	MYVIKING	18-E8-0F-50-1B-84	192.168.50.112 🕀
	Enabled:	Enabled V	
	MAC Address:	18-E8-0F-50-1B-84	
	IP Address:	192.168.50.112	
	Username:	admin	
	Password:	viking	
	Mirror Index:	1 ~	
		Discover Units	
	Apply Changes		

Setting	Description	Factory Default
Enabled	Turns Network Relay Interaction on or off.	Disabled
MAC Address	The MAC address of the RC-4A. Use the '+' button to copy this value into the field.	Blank
IP Address	The IP Address of the RC-4A.	Blank
RC-4A user name	The user name used to authenticate with the RC-4A.	admin
RC-4A password	The password used to authenticate with the RC-4A.	viking
Mirror Index	The relay on the RC-4A you would like to control (1-4).	1

Network Settings

Advanced network settings are found on this page. Configure your VLAN settings as well as DHCP/Static IP settings. Using this page, when Apply is clicked a pop-up warning will be seen, when confirmed the unit will reboot. If the IP address is changed, use the new address to connect to the unit once it reboots (about 45 seconds).



Setting	Description
Mode	DHCP or Static. When set to DHCP the X-1605 will be automatically assigned an IP address. The last known good IP address will be displayed at the "Static IP Address". If a Static IP is to be used, change the mode to static and make sure the Static IP in the field is available before applying changes, as this may cause the unit to become unreachable. The factory default is DHCP.
Static IP Address	To use Static IP, assign an IP address in your Router/DHCP table before connecting the X-1605 to the Network. The unit can also receive a DHCP address, and then can use that same address as a Static once the DHCP mode is changed to Static and a reset/reboot is performed.
Static Netmask	This is the Subnet mask that will be used when the DHCP mode is set to Static. By default, the last known good Subnet Mask is displayed in this field. The factory default is 255.255.255.0
Static Gateway	The IP address of the network gateway. Similar to your P the unit will need a gateway for internet connectivity. This is likely the IP address of your router or DHCP server.
DNS	This is usually assigned automatically by the network, but multiple DNS servers can be programmed into the X-1605 . A good alternate DNS is 8.8.8.8 (Google DNS Server).
MAC Address	This is the unique identifier of the X-1605. Every network device has a unique MAC address.
NTP Server	This value is the IP address/URL of the NTP server the X-1605 will sync with. You can use ours at "2.viking.pool.ntp.org".
Syslog Server	Enter the IP address you would like to send Syslog messages to. Another Application or device will need to listen for these UDP messages at that address to display them. This feature is enabled/disabled by the Remote Logging setting found on the Basic tab. This log will show calls, connection events, and any network errors. This is crucial for Security as the log can be stored in a secure location. There is also a syslog that can be viewed on the status tab, and is stored locally on the X -1605.
	Viking offers a Syslog listening app for windows. Find it at https://vikingelectronics.com/wp-content/uploads/Syslog.zip.

Setting	Description	Factory Default
VLAN Interface	Enabled or Disabled (Factory set to Disabled). When set to enabled (and changes are applied) the X-1605 will reboot using the VLAN interface. Be sure all other VLAN settings are properly configured before applying changes.	Disabled
ID For All Packets	VLAN Identifier. Set to "0" by default to make sure if you enable VLAN by accident, but do not select the proper tag, The VLAN setting will not take effect ("0" is reserved and cannot be used as a VLAN ID). Change this to the proper tag for your VLAN.	0
PCP For All Packets	Priority code point for all traffic. This includes TCP, TLS, and all other packets to and from the X-1605 on the VLAN. This is set to "0" by default (highest priority), this is the best option for NVR streaming. This can be changed if your network infrastructure requires it.	0
PCP For All SIP Packets	Priority code point for all SIP traffic. This is set to "3" by default. It is set lower than the All Packets PCP, but higher than the RTP PCP which should prevent SIP calls from being dropped due to network congestion.	3
PCP For All RTP Packets	Priority code point for all RTP traffic. This is set to "5" by default. This is a lower priority than SIP traffic to prevent SIP calls from being dropped due to network congestion.	5
VLAN DHCP Mode	Enabled or Disabled	Enabled
VLAN Static IP Address	IP address that should be reserved before enabling VLAN.	172.16.154.1
VLAN Static Netmask	Netmask for the VLAN Interface.	255.255.255.0
VLAN Static Gateway	Gateway for the VLAN Interface.	n/a

VLAN Operation

When set to Enabled, the **X-1605** will create a new network interface and receive/send packets that have the selected "ID For All Packets". You can also set the PCP separately for SIP or RTP.

The VLAN interface can be set to use a DHCP address (default) or a Static IP. If a static IP is used, be sure your DNS is setup properly. Multiple DNS servers can be added with the green button, if one fails the next one will be tried.

Once VLAN is enabled and the unit is rebooted (happens automatically after changing network settings), the device will come up with it's new IP address. If there is an issue trying to access the Web UI of the **X-1605** after enabling VLAN tagging, there is a backup address for access. Use https://<mac_Address>.local replacing <mac_Address> with your device's mac (all lower case, no special characters).

SMTP Notifications

Two different email senders can be used by entering a Primary and a Secondary account. If only one account is entered it will be retried on failure. If a secondary account is used our SMTP server will bounce between primary and secondary retrying until it is successful. In the case the network is unreachable an email will be sent when our device detects the network is working again.

Phone	Configure Notifications		
Mivenced phone			
nnouncement			
slay:	SMTP Settings		
Internal Ralay			
LAN Settinge	_		
lotifications	Enabled:	Enabled v	
liegnostice	Primary Servers	smtp.gmail.com	-
agest	Primary Port.	587	
	Primary Connection Security	startik v	
	Primary Authentication Nethodi		
		Management and	
		vking@gmail.com	-
		APP-KEY-password	Show/Hok
	Primary From Address	vking@gmail.com	
	Primary To Addressi	outgoing@example.com	
	Primary To Name:	Email Receiver	
	Primary From Name:	X-35 Notification	
	Secondary Server:	smtp.zoho.com	
	Secondary Ports	587	
	Secondary Connection Security:	starttis 👻	
	Secondary Authentication Nathod:		
		tim@zohomail.com	
	Secondary Password		0
	Secondary From Address:		
			_
		outgoing@example.com	-
	Secondary To Name:		
	Secondary From Name:	X-35 Zoho Notification	

Setting	Description	Factory Default
SMTP Enabled	Turn SMTP Notifications on or off.	Disabled
Primary/Secondary Server	The second	
Primary/Secondary Port	The second se	
Primary/Secondary Connection Security	StartTLS or TLS security type	startTLS
Primary/Secondary Authentication Method	Choose the auth method used by your email sender as 'none', 'plain', 'hmac-md5', or 'login'.	Plain
Primary/Secondary Username	Username for your SMTP sender account (for Gmail this is your Gmail address).	Blank
Primary/Secondary Password	Password for SMTP auth (for Gmail you must create an App Password for your Gmail Account).	Blank
Primary/Secondary 'From' Address	This will likely match your Username and is the email address SMTP is sent from.	Blank
Primary/Secondary 'To' Address	The email address of the recipient.	Blank
Primary/Secondary 'To' Name	The name that appears in the Recipient field of the email.	Blank
Primary/Secondary 'From' Name	The name that appears in the Sender field of the email.	Blank

Primary From Name:	X-35 Notification
Secondary Server:	smtp.zoho.com
Secondary Port:	587
Secondary Connection Security:	starttls 🗸
Secondary Authentication Method:	plain v
Secondary Username:	tim@zohomail.com
Secondary Password:	zohoPassword 🕤
Secondary From Address:	tim@zohomail.com
Secondary To Address:	outgoing@example.com
Secondary To Name:	Email Receiver
Secondary From Name:	X-35 Zoho Notification
Send SHIP Test email	(and Sand)
	Send Email
Notification Types - Select events	to send an Email for
System Startup	Scheduled Test Call
Inbound Call	Outbound Call
St9/Network Alarm On	REX Input Closure
Linfo Button Closure	Mic/Speaker Feilure
Camera failure	PIC Communication Failure
Unit Name: X-35	NAC Address: 18:68:07:50:88:D6
Apply Changes	
Cancel	Anoly

Test Email:

Click the Send Email button to try a test email using the saved settings (you must apply changes before testing). The Primary SMTP account will be tested first, if it fails the Secondary account will be tested.

Notification Types:

Check the button for any events you would like to send emails for. The body of the email will include a description of the event type.

Notification Type	Event Type
System Startup	An email will be sent when the device is power cycled, rebooted, or after a firmware upgrade.
Scheduled Test Call	When the Test Call is set up (see Reverse Polling) an email at the same time as the Test Call is scheduled for.
Inbound Call	An email will be sent when a SIP call is sent to the X-Series device. This is sent regardless of the Inbound Call Mode.
Outbound call	An email will be sent when a SIP call is made with the Call button.
SIP / Network Alarm On	When the SIP/Network Alarm activates, and email is sent. This occurs when SIP registration is lost, or the network becomes unreachable (email is sent when network returns indicating the error occurred).
REX Input Closure	An Email is sent when the relay activates from a closure of the REX Input (green wire pair).
Info Button Closure	An Email is sent when a SIP call is triggered by the Info button (model specific).
MIC / Speaker Failure	When the MIC/Speaker Diagnostic fails an email is sent.
Camera Failure	If the camera module fails an email is sent.
PIC Comm. Failure	An email is sent if there is a major hardware issue on the device.

10 - VoIP Settings

SIP Server/SIP Provider

To configure an **X-1605** device to register to a SIP Server or SIP Provider, enter the Phone Number (or SIP extension name), SIP Password, Authentication ID (if required), and the IP Address/URL of the SIP Server. Enter the SIP port that will be used, if this is blank port 5060 will be used.

The default SIP protocol is UDP, if TLS or Secure RTP is to be used, change this setting on the VoIP-Security page.

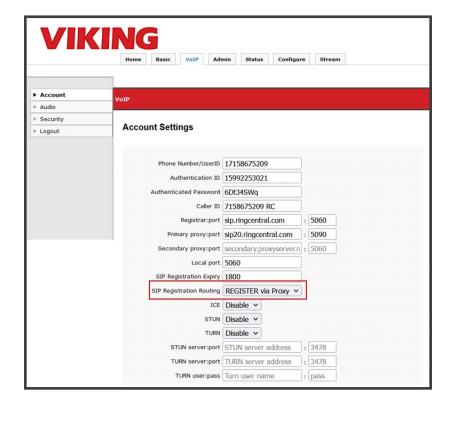
	Home Basic VoIP Ada	min Status Configur	re Stream
ıt			
	VoIP		
,			
	Account Settings		
	Phone Number/UserID	1029	
	Authentication ID	123456	
	Authenticated Password	Password1	
	Caller ID	GS 1029	
	Registrar:port	192.168.210.208	: 5060
	Primary proxy:port	primary.proxyserver.net	: 5060
	Secondary proxy:port	secondary.proxyserver.n	: 5060
	Local port	5060	
	SIP Registration Expiry	1800	
	SIP Registration Routing	SIP Registrar V	
	ICE	Disable V	
	STUN	Disable v	
	TURN	Disable V	
		STUN server address	: 3478
	TURN server:port	TURN server address	: 3478

Outbound Proxy Settings

Registering via an Outbound Proxy

To register an **X-1605** device to a SIP Server or SIP Provider with an Outbound Proxy, follow the steps below.

STEP 1	Change the drop down for "SIP Registration Routing" to "REGISTER via Proxy".
STEP 2	Enter the Phone Number (or SIP extension name), SIP Password, Authentication ID (if required), and the IP Address/URL of the SIP Server.
STEP 3	Enter the Outbound Proxy IP Address/URL.
STEP 4	Enter the SIP port that will be used (this port could differ between the SIP Domain and Outbound Proxy), if this is blank port 5060 will be used.
STEP 5	The default SIP protocol is UDP, if TLS or Secure RTP is to be used, change this setting on the VoIP-Security page.



VoIP Security

SIP Transport (TLS V1.2)

By default, SIP transport is sent over UDP. For TLS transport select the 'SIP over TLS' option. This only encrypts the SIP control traffic. For fully encrypted calls select the SIPS option and enable secure RTP below. NOTE: SIP over TLS and SIPS will use a different port with the SIP Server/Provider, ensure this is set correctly on the VoIP Account page.

Secure RTP:

Select an option for audio encryption. By default, the audio is sent via unencrypted RTP.

Disabled: Audio is sent as unencrypted RTP.

Optional: Encrypted audio is offered when a call is set up. If the negotiation is successful VoIP audio will be sent using encrypted RTP.

Mandatory: Encrypted audio is offered when a call is set up, if the negotiation is successful the call is set up using encrypted RTP. If not, the VoIP call is ended.

VIKI	NG	
	Home Basic VoIP Admin Status Configure Stree	5m
	1	
+ Account	Security	
► Audio		
Security	Secure SIP	
+ Lopeut	Secure SIF	
		SIP over UDP (unencrypted)
	SIP Security Model	SIP over UDP (unencrypted) SIP over UDP (unencrypted) SIP over UDP (unencrypted) SIP over ILS (framework only)
	Peer Certificate Depthi	
	Secure RTP	
	Secure RTP:	Disabled V
	Minimum Method and Authentication Supported:	AES128 CM SHA1 32 🗸
	Secure RTCP	
	SRTCP model	follow SRTP
	Apply Changes	
	Secure SIP Server Certificate or CA File to upload	
	File to upload: Choose File	No file chosen

11 - Configuring Peer to Peer (Self-Registration)

The **X-1605** can be set up to make SIP calls without a SIP Server. To enable this feature enter "127.0.0.1" as the "Registrar" and set a "Phone Number/User ID" (this can be any letter/digit combination). This string must be dialed along with the IP Address of the **X-1605** device to make an Inbound call.

For example, to call the **X-1605** devices shown right, a SIP endpoint would dial "viking@192.168.0.11" where "192.168.0.11" is the IP Address of the X-Series device.

	(ING
	Home Basic VoIP Admin Status Configure
Account	
Audio	VoIP
▶ Security	
▶ Logout	Account Settings
	Phone Number/UserID viking
	Authentication ID Auth. ID
	Authenticated Password SIP Password
	Caller ID (optional)
	Primary proxy:port primary.proxyserver.net : 5060
	Secondary proxy:port secondary.proxyserver.net : 5060
	Local port 5060
	SIP Registration Expiry 1800
	SIP Registration Routing SIP Registrar
	ICE Disable V
	STUN Disable V
	TURN Disable V
	STUN server:port STUN server address : 3478
	TURN server:port TURN server address : 3478
	TURN user:pass Turn user name : pass

Peer to Peer Speed Dial Numbers

Outbound Peer to Peer calls are made by dialing directly to the IP Address of an endpoint using the "Phone Number" or "Extension Name".

See the screenshot to the right as an example.

The Extension Name is "1000" and the IP Address of the SIP Endpoint to be called is "192.168.0.10".

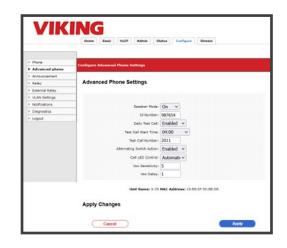
	Home Basic VoIP Admin Status Configure Stream
Phone	Configure Phone
Advanced phone	
Announcement	Phone Settings
Relay	- Hone Settings
Network	_
Diagnostics	
Logout	Speed Dial Numbers:
	€ 1000@192.168.0.10
	Access Code: 123456
	Auto Answer: Enabled 🗸
	Call Time(0-999s): 180
	Inbound Call Time(0-999s): 180
	Ring Timeout: 30
	Loud Ring: Disabled V
	Ring Volume(0-99): 12
	Speaker Volume(0-99): 6
	Mic Volume(0-99): 6
	Use Call Progress: Disabled V
	Lap Counter(0-99): 7
	Redial on Busy: Enabled V
	LED Mode: Entry Phc V
	Alarm Mute: Enabled V

12 - Reverse Polling

Reverse Polling

To set up scheduled daily test calls (Reverse Polling) visit the Advanced Phone page. The settings depicted show a Test Call set to call the extension '2011' at 4 AM daily. If an Announcement is uploaded and the setting is enabled, it will play when the call is answered. If the answering party dials a '*' the ID Number will be sent from the X-Series Device (RFC/SIP INFO Dialing).

The test call number can be up to 36 characters. Format the number to match the format of the Speed Dial Numbers. For example, if your Sped Dial Numbers are calling a POTS line use the format '95558675309'. The image below is using a SIP Extension (2011).



13 - Configuring NVR Streaming

The **X-1605** video can be streamed to an Onvif compliant NVR. This can be a hardware device, or a PC application. Either configuration will likely require hard drive storage on a PC or a cloud server. Below is a walkthrough using a Lorex NVR with the **X-1605**.

STEP 1	Open the NVR user interface after installation.	
STEP 2	Click on the "Camera" button.	
STEP 3	Click on "Device Search" or "Manual Add".	S
STEP 4	Find your X-1605 and click on it.	ŀ
STEP 5	Enter the username and password for NVR control and click on Setup.	
STEP 6	After the connection is established (you will see confirmation of the successful setup).	
STEP 7	If the video is properly displayed, click on Save. The X-1605 should show up as a connected device.	

ONVIF Streaming Configuration

Setting	Value
HTTP Port	8080
RTSP Port	554
Default Name	X-1605 or X-1605-EWP

The table above is for Software Based NVR.

The **X-1605** has two default accounts for Onvif NVR interaction, shown right. These can be modified or removed via your Onvif NVR interface. Additional users can also be added in the same way. Use either of these for first time NVR configuration.

Username: admin Password: admin! Username: operator Password: operator!

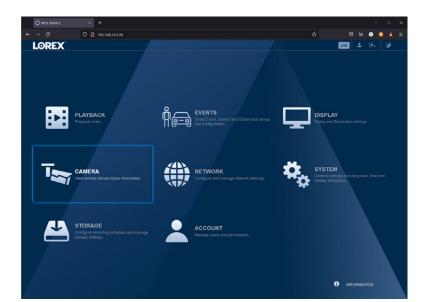
A. Hardware Based NVR

Configure your **X-1605** device with a hardware based NVR as shown in the following steps. The screenshots are taken from a Lorex N843 series NVR. Most hardware Network Video Recorders will interact with Onvif cameras in the same fashion, and the interfaces are similar.

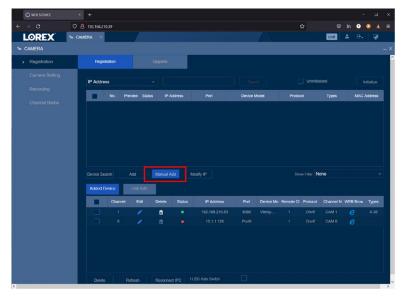
The **X-1605** device should be connected to the same LAN as the NVR. Take note of the device's IP address (found in the **X-Series Discovery Utility** or in the NVR's search window).

Log in to the Local or Web interface of your NVR with the admin username and password. You should see a screen like the one shown right.

Click on "Camera" to modify connected cameras.



Click on "Manual Add" to add the camera.



In the pop-up window enter the IP address for your device along with the other values shown below. The default user sets in the **X-1605** device are:

Username: admin Password: admin!

Username: operator Password: operator!

Click "OK" when finished.

These are intended for default access only and should be changed with the NVR/NVT management software or via the web UI.

See the **Onvif User Management** section for information on adding users.

lameta	2			
holocol	Onvif			
P Address	192.168.210.88			
(TSPMode	Self-adaption			
ITTP Port	8080		(1~65535)	
Isemamo	admin			
hassword	•••••			
hannel No.	1			
lemote Channel	1		Setup	
Accoder Buffer	Default			
nayşt				
Server Type	💽 Auto 🔘 TCP	O UDP C) MULTICAST	

Within a few seconds the circle next to your device in the "Added Devices" window should turn green as shown to the right.

If the circle stays red, check your credentials, and click on "Reconnect IPC" to renegotiate.

evice Se	arch	Add	Manual A		Addify IP				w Filter No	one		
Added D	evice	Link Info										
	Channel	Edit	Delete	Status	IP Address	Port	Device Mo	Remote Cl	Protocol	Channel N	WEB Brow	Types
	1	1	÷	٠	192.168.210.53	8080	Viking	1	Onvif	CAM 1	e	X-35
			ti di la constante di la const		192.168.210.88	8080			Onvif	CAM 2		
				•	10.1.1.128	Port6						
Delete		efresh	Reconner	t IPC								

B. Software Based NVR

Configure your **X-1605** device with a software based NVR as shown in the following steps. The screenshots are taken from IP Centcom v4.38.920.0, which is available for free from the Microsoft store or Google Play Store.

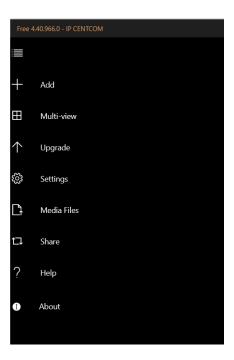
After downloading and installing IP Centcom or another Software Based NVR (such as Blue Iris).

The following steps can be used for other software-based NVRs as well.

On the Home screen, click on the "Add" button, as shown to the right.

On the next screen, click on the "Discovered" button.

A list of Onvif/streaming devices should be displayed. Select your device from the list and click on it.



Number of discovered devices: 8					
Discovered	?	>			
ONVIF	?	>			
RTSP	?	>			
MJPEG	?	>			
Win IP Camera	?	>			
Demo ONVIF	?	>			

Device Setup Flowchart

Article: How to Set up a Network Camera DNVIF NVT List

Discovered Devices

Select Device:

Name: Private Hardware: NVR Location: country/China 192.168.210.243

Name: HES328-VBZ Hardware: HES328-VBZ Location: <u>19</u>2.168.210.245, [2001:1:1:1:1:1:1:1]

> Name: Amcrest Hardware: IP8M-2496E-V2 Location: country/china 192.168.210.246

Name: Viking Hardware: Viking-Electronics/X-35 Location: unavailable 192.168.210.88:8080

Name: Viking Hardware: Viking-Electronics/X-35 Location: unavailable 192.168.210.67:8080 You should see a screen like the one to the right. Enter you Username and Password. The default user sets in the **X-1605** device are:

Username: admin Password: admin!

Username: operator Password: operator!

Click the "Set Up" button.

These are intended for default access only and should be changed with the NVR/NVT management software.

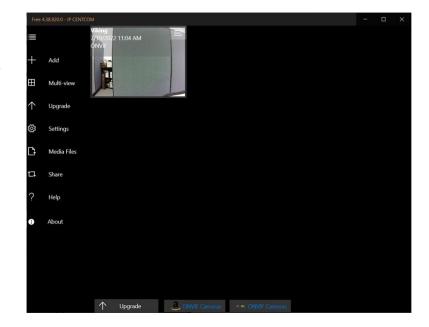
The NVR should connect to the stream and
show a confirmation window like the one shown
to the right.

Add An ON				
AUU AN UN	VIF Device			
⊂osel Up ▷⊤	est 🔲 Save			
Name: D				
Front Door Entry Phone				
Address: ?				
192.168.210.88:8080		×		
User Name admin				
Password •••••				
Slow ONVIF requests ?				
(Pro) Outgoing audio CGI URL		0 ?		
2 M				
FAQ Send Log				

Add An ONVIF Device	
GSet Up D Test ♥WAN Access ■Save	
192.168.210.88.0000	
Congratulations! You have an H.264 encoded video stream.	
User name at	
ОК	
Transport Protoc	
Overwrite RISP Port ?	
Media Profile Default High Quality h264 Profile(† 🗸	
Hardware IDD \$/N EA9AE213-230721D4	

Your image/stream should be displayed in the background as shown on the screen to the right.

If everything looks good, click on the "Save" button. The software will return to the "Home" screen. Click on the "Tile" to view the stream.



A. Making a Call

When the Call button is pressed, the X-1605 dials the first number in its list. If the call fails (busy, rejected or other SIP call failure) and redial on busy is enabled, the next number will be dialed. If redial on busy is disabled, the X-1605 will hang up and go into its idle state.

Outbound calls will ring until the ring timeout is met, or the call is answered.

When the call is answered, two-way voice is established, and video is sent to the called device. The call timer starts. The called device can enter the relay commands if door strike mode is enabled. Door strike code starts a momentary relay closure, and the latching commands (on code/off code) will latch the relay. The call can be ended with the call button, or remotely with a call ended signal. If neither of these happen, the call timer ends the call when its value is met.

B. Incoming Calls

The X-1605 will handle incoming calls based on the settings below.

Setting	Description	Factory Default	
Auto Answer	The X-1605 will a enabled. Two-way the Access Code	Enabled	
Loud Ring	The X-1605 will e be answered by p the Loud Ring Vo	Disabled	
Disabled	If both Auto Answ incoming calls. Th allowed. If inboun	n/a	
	The speaker mod		
Speaker Mode	Speaker Mode		
	On	In the "On" mode, the speaker is enabled during inbound and outbound SIP calls.	
	Silent Monitor	In the "Silent Monitor" mode the speaker is always disabled on both inbound and outbound SIP calls.	On
	Off Until Answered	In the "Off Until Answered" mode, the speaker will remain silent during dialing and will not turn on until the called party has answered. On inbound calls to the X-1605 the speaker will be on for the entire call.	

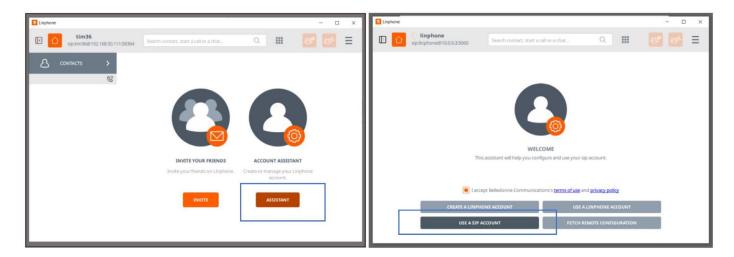
15 - SIP Endpoint Configuration

Configuring SIP Video Endpoints:

Linphone Desktop: Download the Desktop app at: https://www.linphone.org/category-product/windows-desktop

SIP Registration:

To configure Linphone for a new SIP account, click on Home, then the 'Assistant' button. Then click on the "Use a SIP Account" button.



Enter Your SIP Credentials:

Enter your username/extension along with the SIP Server Domain and the account password. Click on the "Use" button. This can be an account from the Linphone free SIP server if the account has been created (or by selecting "Use a Linphone Account").

E Linphone						- 0	×	
D D D A linphone sip:linphone@10.0.0.3:	Search contact, sta	rt a call or a chat	Q,	0000			Ξ	
USE A SIP ACCOUNT								
	Username	Display name (optional)						
	1028							
	SIP Domain							
Password								
	••••••							
Transport								
	UDP		~					
	BACK	USE						

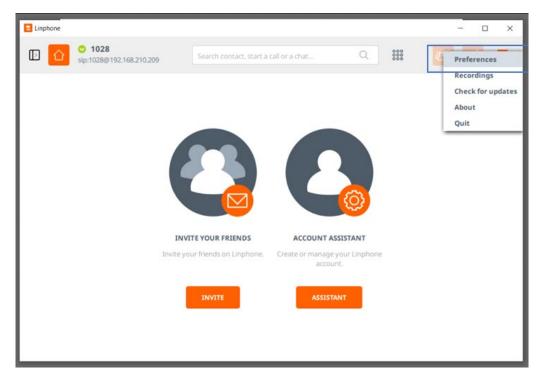
Check for Registration:

If all credentials are correct, the extension name should be shown in the upper left corner with a green checkmark. If not, click on the Account name and change the drop down to available. If your password is incorrect, or the account needs an Authentication ID entered, you will be prompted to enter it in a pop-up window.

E Unphone					- 0	×
D 0 1028	Search contact, start a	call or a chat	۹ 🖩	. .		Ξ
			9			
	INVITE YOUR FRIENDS	ACCOUNT ASSIST	TANT			
Inv	ite your friends on Linphone.	Create or manage you account.	Linphone			
	INVITE	ASSESTANT				

Linphone Settings:

Once the account is registered, check the "Preferences" to make sure Video/SIP settings are correct.



Under the Video settings, the "Status" of the H264 encoder should be enabled as shown below. The Profile-level-id field controls what video quality Linphone will request on SIP video calls.

settings			_							-		
SIP accounts	□ Audio	1 Video	& Calls	and Chat	< Netwo	* ©	User Int	erface	O Advanced			
	Video resolutio	on 720p (1280	0x720)	~								
										VIDEO PRE	VIEW	
Video codec	S											-
Name	Descriptio	n		Rate	(Hz) I	itrate (Ki	bit/s)	Paramet	ters	Stat	tus	
VP8	A VP8 video	o encoder using lit	ovpx library.	90000		1500	*			0	\supset	
H264	OpenH264	Video Codec prov	rided by Cisco	Sy 90000		1500	+ +	profile-	level-id=42801F	-	D	
Video displa	y											
Camera modes	Mosaic: 0	ccupy all space	~	Active sp	peaker: H	ybrid	~	Calls:	Hybrid		~	
Default vid	leo layout	Active speaker				~						
										1	ок	

Under the network tab, check that your ports for audio and video are configured correctly.

Settings							
SIP accounts 🗐 Audio	다 Video	🕓 Calls and Chat	Network	🔕 User Interface	O Advanced		
Enable adaptive rate control							
Presence							
Use RLS URI	AUTO						
Network protocol and Port	s						
Set SIP/UDP listening port	\bigcirc						
Set SIP/TCP listening port	\bigcirc						
Audio RTP UDP port		7078					
Video RTP UDP port		9078					
NAT and Firewall							_
Enable ICE	\bigcirc			STUN/TURN server			
						ок	

Peer-to-Peer calls with Linphone:

Your Linphone app contains a 'Default Identity' which it uses for Peer-to-Peer SIP calls. For example, the app below will use 'tim36@192.168.50.111' to receive and make Peer to Peer calls ('192.168.50.111' is the IP Address of the PC running Linphone).

Settings								-	×
SIP accounts	🗐 Audio	☐1 Video	💪 Calls and Chat	Network	🔞 User Interface	🙆 Adv	anced		
Default ident	tity								2
	Display name								
	Username	tim36							
	SIP address	sip:tim36@	192.168.50.111:58364						
	Device name	Engineerin	gTM						
Proxy accourt	nts								 _
	-1								
	Presen	ce status							
	• A	Available				~			
	Active	account							
	sip:t	im36@19	2.168.50.111:50	060					
	"201	1 GS-210"	<sip:2011@192.< td=""><td>168.210.208></td><td></td><td></td><td></td><td></td><td></td></sip:2011@192.<>	168.210.208>					
	A	sip:3630@	192.168.50.245:	5160					
	sip:1	065@192.	168.210.209						
	E		_						
				ок					

X-Series outbound calls to Linphone in Peer-to-Peer mode:

Phone Settings	
Speed Dial Numbers:	
₹tin	n36@192.168.50.111
Access Code:	123456
Auto Answer:	Enabled V
Call Time(0-999s):	180
Inbound Call Time(0-999s):	180
Ring Timeout:	20
Loud Ring:	Disabled V
Ring Volume(0-99):	12
Speaker Volume(0-99):	35
Mic Volume(0-99):	6
Use Call Progress:	Disabled V
Lap Counter(0-99):	7
Redial on Busy:	Enabled V
LED Mode:	Entry Phc V
Alarm Mute:	Disabled V
Apply Changes	
Cancel	Apply

With the above 'Speed Dial Number', when the Call button is pressed the X-Series Intercom will call the PC running Linphone at 'tim36@192.168.50.111'.

FreePBX Setup with Viking Video Intercoms:

Global Settings:

Set up your extensions as 'chan_sip (legacy)'.

Be sure to Set Video to Enabled, and make sure h264 and mpeg4 are selected.

Admin Applications	Connectivity	Dashboard	Reports	Settings	UCP		- Constant	Apply C
Admin Applications	Connectivity	Jashboard 3		Settings	UCP			мрргу с
		\$ D +	ren14					
- Video Codecs					_			
Video Support O		Enabl	ed Disat	bled				
Video Codecs 😡		1 🖬 N	164					
		ş 🖾	pegé					
		1 🗆 v						
		\$ 🗆 M						
		\$ 🗆 K	N63p					
		\$ 🗆 N	26.3					
		1 🗆 N	261					
		1 🗆 N	145					
Max Bit Rate 😡		384						
								>
		(🖲 free	PBX	FreePBX is a registered trademark of Sangtima Tachnologies Inc. FreePBX 15.0.17.63 is licensed under the GPL Copyrighte 2007-2021	SANG		

Under Applications-Extensions, edit the extension. Under Advanced set the "Allowed Codec" field to h264 and submit, then apply changes.

Extension Settings:

General Vo	icemail	Find Me/Follow Me	Advanced	Pin Sets	Oth
- Edit Extensio	n				
This device use	s CHAN_SI	P technology listening on	Port 5160 (UDP),	Port 5161 (TLS)	6
Display Name	•		3630		
Outbound CID	Ð		3630		
Emergency CID	0		3630		
Secret O			vitrag		
– Language	0		Default		
– User Manage	er Setting	55			
Select User Dire	ctory: 🛛		PBX Inter	nal Directory	
Link to a Defaul	t User 🛛		None		
Username					
Password For N	ew User 😜		10-01008	2103084545	0.000
Groups O			Select Som	e Optons	

Configuring the X-Series Intercom for FreePBX:

Be sure to select the proper port (5160 below).

If your FreePBX install is on a local machine, you will likely use the 'SIP Registrar' setting (default).

If your FreePBX install is on a cloud server, you may need to 'Register Via Proxy'. If so, use the drop down to select the proxy option, and enter the proxy address as the 'Primary proxy' Be sure to include the port.

Account Audio	VoIP		
Security	-		
Logout	Account Settings		
	Phone Number/UserID]
	Authentication ID		
	Authenticated Password		J
		(optional)	
	Registrar:port	192.168.50.243	5160
	Primary proxy:port	primary.proxyserver.net	: 5060
		secondary.proxyserver.net	: 5060
	Local port	5060]
	SIP Registration Expiry	1800]
	SIP Registration Routing	SIP Registrar V	
		Disable 🗸	
		Disable V	
		Disable V	
		STUN server address	: 3478
		TURN server address	: 3478
	TURN user:pass	Turn user name	: pass

Peer to Peer dialing (outbound calls):

On the X-series device, set the Speed Dial number to the Yealink phone's 'Username@IPaddress' like the image below.

Important Configuration items in this example: Yealink Phone's IP Address: 192.168.50.17 Yealink Phone's SIP Username: 106

VIK	NG
	Home Basic VoIP Admin Status Configure Stream
Phone	
Advanced phone	Configure Phone
Announcement	-
► Relay	Phone Settings
Network	
Diagnostics	
Logout	Speed Dial Numbers:
	≑ 106@192.168.50.17 ♥
	Access Code: 123456
	Auto Answer: Enabled V
	Call Time(0-999s): 180
	Inbound Call Time(0-999s): 180
	Ring Timeout: 30
	Loud Ring: Disabled V
	Ring Volume(0-63): 6
	Speaker Volume(0-63): 6
	Mic Volume(0-63): 6
	Use Call Progress: Disabled V
	Lap Counter(0-99): 7
	Redial on Busy: Enabled V
	LED Mode: Entry Phc >
	Alarm Mute: Disabled V

Grandstream:

Be sure to check the box to Support SIP Video for Grandstream 6200 and 6400 series PBX.

😂 🦞 Viking X-series Web UI	× C UCM6202 SIP Settings	× +	~		2	ø	×
← → C	O 👌 192.168.210.209/pbx-setting	vsipSettings 😒 🖾	∞ (• O		ப	
📡 UCM6202		Security level of current username or password is too low. Click here to change them. If you have forgotten your password, please enter an email address so that a password reset email may be sent.				🗊 adm	
Menus 🗧	SIP Settings				_		
🕢 System Status 👻	General Session Timer	TCP/TLS NAT ToS Misc		Cance	1	Save	
🛃 Extension / Trunk 👻		_					^
📽 Call Features 🔹 👻	Outbound SIP Registrations						
PBX Settings ^	Register Timeout:	20					
General Settings	• Register Attempts:	1					
SIP Settings	Video						
IAX Settings	• Max Bit Rate (kb/s):	5000					
RTP Settings	Support SIP Video:						
Music On Hold	Reject Non-matching						
Voice Prompt	INVITE :						
Call Failure Tone Set	SDP Attribute Passthough						
Jitter Buffer	Enable Attribute						
Interface Settings	Passthough:						
Recording Storage S	Early Media						~
NAS		Copyright © Grandstream Networks, Inc. 2014-2023. All Rights Reserved.					

D-Link Router Configuration:

Some routers use 'Application Level Gateway' (ALG) Settings for SIP and RTSP. Disable ALG on your router if it is enabled. See the image below (from a D-Link Router):

DIR-860L	SETUP	ADVANCED	TOOLS	STATUS	SUPPORT
VIRTUAL SERVER	FIREWALL & DMZ SETTIN	GS			Helpful Hints
PORT FORWARDING	DMZ means "Demiltarized Zor	ne". DMZ allows comp	uters behind the router fi	rewal to be accessible to	• DMZ:
APPLICATION RULES	Internet traffic. Typically, your				Only enable the DMZ option as a last resort. If
QOS ENGINE	Save Settings Don't Save Se	ttings			you are having trouble using an application from
NETWORK FILTER	FIREWALL SETTINGS				a computer behind the router, first try opening
ACCESS CONTROL					ports associated with th
WEBSITE FILTER	Enable	e SPI :			application in the Advanced Port
INBOUND FILTER	ANTI-SPOOF CHECKING				Forwarding section. More
FIREWALL SETTINGS	Enable anti-spoof chee	deline e 🖂			- Hore=
ROUTING	Enable and spoor chee	cking :			
ADVANCED WIRELESS	DMZ HOST				
WI-FI PROTECTED SETUP	The DMZ (Demitarized Zone)				
ADVANCED NETWORK	router. If you have a compute router, then you can place the				
GUEST ZONE	Note: Putting a computer in t	he DMZ may expose	that computer to a variet	v of security risks. Use	
IPV6 FIREWALL	of this option is only recomme			y of scorey root. Osc	
JPV6 ROUTING	Enable	DMZ :			
	DMZ IP Add	fress :	<<		
		Computer N	ame 🗸 🗸		
	APPLICATION LEVEL GATE	EWAY (ALG) CONFI	GURATION		
		PPTP : 🔽			
	IPSec (VPN): 🔽			
		RTSP :			
		SIP :			
	Save Settings Don't Save Se	ttinos			

H264 Profile Level ID:

Here's a visual breakdown of the "profile-level-id" parameter for a 1080p call:

Profile-Level-ID: | Profile | Compatibility | Level | | 42 | 80 | 2A |

In Linphone Desktop, see the Preferences->Audio->H264

H264	OpenH264 Video Codec provided by Cisco Sy	90000
1 1 44 47 1	epermeet meet course promote of encourse	

1500	+	profile-level-id=42802A	

For X-Series devices, we will always use '4280xx' where 'xx' will determine the resolution and framerate. Acceptable values are shown below:

Profile-level-id value	Resolution	Framerate
42802A	1920x1080	Up to 30 FPS
42801F	720x576	Up to 30 FPS
42801D	352x288	Up to 30 FPS

The "profile-level-id" is a parameter used to specify the H.264 profile and level for encoding and decoding video streams. It is typically communicated in the Session Initiation Protocol (SIP) signaling for video calls, allowing endpoints to understand the video codec settings used during the call. The "profile-level-id" is a hexadecimal string that provides information about the H.264 profile and level being used. It's usually a 16-character string, and you can break it down into three separate fields:

1. Profile (2 characters):

The first two characters of the "profile-level-id" represent the H.264 profile. H.264 supports different profiles, each with varying levels of compression and capabilities. Common profiles include:

42 for Baseline Profile 4D for Main Profile 64 for High Profile

2. Compatibility (2 characters):

The next two characters represent compatibility flags. These flags provide additional information about the codec's features and capabilities, such as the use of certain tools or extensions. These flags are not as commonly used as profiles and levels and are often set to 00 for baseline H.264 video.

3. Level (2 characters):

The last two characters specify the H.264 level. Levels define constraints on the video codec, including maximum resolution, bit rate, and other parameters. The value represents a level such as:

1E for Level 1.0 3E for Level 3.0 4D for Level 4.0

So, for example, if you see a "profile-level-id" of "42801F," it can be broken down as follows:

Profile: "42" (Baseline Profile)

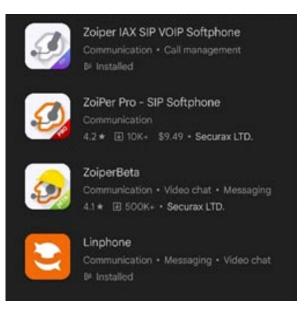
Compatibility: "80"

Level: "1F" (Level 1.0) (720p)

This breakdown helps endpoints in a SIP video call negotiate and understand the H.264 video settings being used, ensuring that both sides of the call are compatible and can decode the video stream correctly.

16 - Configuring Mobile Application Endpoints

Suggested Android Apps:



Any of the Zoiper versions are compatible with SIP Video calls to and from the X-Series Devices.

Linphone is a free option that works also, is compatible and works well for SIP Video calls.

Zoiper

Zoiper is a SIP softphone application that is available in the Play Store. The 'Combo' pack is \$0.99 per month to use the h.264 video codec (required for video calls).

Video calls can be made using a SIP Server, SIP Provider, or using our 'Peer to Peer' calling mode.

After downloading Zoiper, make sure h.264 is selected in the settings.

Under Settings->Accounts, click on your SIP Account and scroll down to modify the 'Video Codec Settings'.



 0	<	

SIP Server/SIP Provider Configuration:

Register the Zoiper Android app to the same SIP Server/Provider that your X-Series Device is registered to. When your credentials are entered correctly, the SIP account should be shown in the list of accounts with a green checkmark.



Calls to Zoiper from the X-Series Device:

Enter the **SIP Username** in the **Speed Dial Numbers** field on your **X-Series Device**. When the **Call Button** is pressed the **X-Series Device** will call Zoiper's SIP Extension. Note: If the domain is not included calls will still work, they will use the domain the **X-Series Device** is registered to.

VIK	ING
	Home Basic VoIP Admin Status Configure Stream
Phone	Configure Phone
Advanced phone	
Announcement	
▶ Relay	Phone Settings
▶ Network	
Diagnostics	
▶ Logout	Speed Dial Numbers:
	€ 1000@192.168.0.10
	Access Code: 123456
	Auto Answer: Enabled V

Calling Into the X-Series Device:

The **X-Series Device** can be called by clicking the 'Dialpad' icon and then entering the SIP Extension of the **X-Series Device**. For quicker dialing, the **X-Series Device** can be added as a 'Contact'.

		=	Search		
		*	Ð	.	P
Enter Extension Here					
-Or-			×R		
Open Dialpad Here		No	one is on you	r speed dial y	et
			Add a f	avorite	
	\searrow	_			_
		U	C) <	<

Linphone Android Application

Linphone is a SIP softphone application that is available in the Play Store. This is a free application built on opensource software. There is an Android SDK available for customizing the Softphone Application.Video calls can be made using a SIP Server, SIP Provider, or using our 'Peer to Peer' calling mode. After downloading Linphone, make sure h.264 is selected in the settings.

	Aiways sellu viueo requests		
	Accept incoming video requests Always accept video requests	•	Enable this setting to display video automatically when a call is answered.
•	Camera BackFacingCamera	•	
	Preferred video size vga	•	
	Video preset default	•	
	CODECS		
	VP8		
	H264 recv-fmtp profile-level-id=42802A	-	
	H265		
	III O <		

SIP Server/SIP Provider Configuration:

Register the Linphone Android app to the same SIP Server/Provider that your X-Series Device is registered to. On the top left of the Linphone screen click on the 3-lines-button, then click 'Assistant'.



Select the proper option (most likely 'Use a SIP Account').

Enter your SIP Server/Provider Account credentials and click the 'LOGIN' button. If your registration is successful, a green circle will be shown next to the account on the Home page.

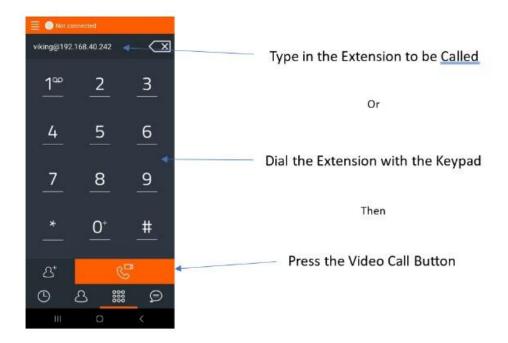
Calls to Linphone from the X-Series Device:

Enter the **SIP Username** in the **Speed Dial Numbers** field on your **X-Series Device**. When the **Call Button** is pressed the **X-Series Device** will call **Linphone** SIP Extension. Note: If the domain is not included calls will still work, they will use the domain the **X-Series Device** is registered to.

	Home Basic VoIP Admin Status Configure Stream
▶ Phone	Configure Phone
Advanced phone	
Announcement	
▶ Relay	Phone Settings
▶ Network	
Diagnostics	
► Logout	Speed Dial Numbers: 50 1000@192.168.0.10
	Access Code: 123456
	Auto Answer: Enabled V

Calling Into the X-Series Device:

The **X-Series Device** can be called by clicking the 'Dialpad' icon and then entering the SIP Extension of the **X-Series Device**. For quicker dialing, the **X-Series Device** can be added as a 'Contact'.



17 - Linphone SIP Service

Using Linphone's public SIP server with X-Series Intercoms:

When a Linphone account is created a SIP account on their public SIP server is created. This does require entering a valid email address.

Creating a Linphone account online:

Go to https://subscribe.linphone.org and click on 'Create an Account'.

Linphone Free SIP Service		Register	Login	^
	Linphone Free SIP Service			
	There are 667,807 users registered with this service.			
	This service allows you to create a free SIP account on our linphone.org service. Once registered you will be able send instant messages and make audio and video calls to other SIP addresses using any SIP clients. The sip.linphone.org service is powered by Flexisjp proxy, deployed in high availability mode. This web portal is based on the Flexisjp account manager software.			
	Create an account Register on our service			
	Manage your account			
	Get access to your account panel to configure it			
	Set or recover your password using your Email address or your Phone number _or login using an already authenticated device by flashing a QRcode.			
https://subscribe.linghone.org/register				

Next click on 'Using Your Email Address'.

Linphone Free SIP Service		Register	Login
	You already have an account?		
	Register a new account		
	Using your email address Register on our service with an email address		
	With your phone number Use your phone number to register		
https://subscribe.linphone.org/register/email	© Copyright 2023 - Linphone - Belledonne Communications SARL Documentation API		

Enter a SIP Username. This is the 'Extension' name that will be used to make calls. In the screenshot below, to call this account another user would dial 'vikingfrontdoor'. Check the boxes for the terms click 'Register'.

Linphone Free SIP Service				
	Register using an	email address	rd to finish the	
	registration process. SIP Username			
	vikingfrontdoor	1	@sip.linphone.org	
	Shoudn't be a phone number. Capital letters	s are not allowed.		
	Email	Email confirmation		
	demo@example.net	demo@example.net		
	 I would like to subscribe to the number of the terms and Condition Read the Terms and Conditions I accept the Privacy policy: Read the Privacy policy 			
	I'm not a robot			
		REGISTER		

You will receive a confirmation email. Click the link to set your password (this is also your SIP Password).

Linphone Free SIP Service Logout
Set my account
password
New password
Password confirmation
Use a SHA-256 encrypted password. This stronger password might not work with some old SIP clients.
CHANGE

Configuring the X-Series Intercom with the account:

Log in to the X-Series Web UI and click on the 'VoIP' tab. Enter the SIP Username, Password, and Domain as shown below.

Account							
 Account Audio 	VoIP						
Security							
▶ Logout	Account Settings						
	Phone Number/UserID	vikingfrontdo	or	ī			
	Authentication ID			1			
	Authenticated Password		word	1			
		(optional)		1			
		sip.linphone.c	ora	۲.	5060		
	Primary proxy:port				5060		
	Secondary proxy:port			5	5060		
	Local port			۲.			
	SIP Registration Expiry			1			
	SIP Registration Routing		~	_			
		Disable v					
		Disable v					
		Disable v					
	STUN server:port		address	٦.	3478		
	TURN server:port			5	3478		
	TURN user:pass			=	pass		
				_			
	Unit Nar	ne: X-35 MAC A	Address: 18:E	8:0	F:50:8B:I	06	

Configure the Speed Dial Number(s) in the X-Series Intercom:

	Home Basic VoIP Admin Si	tatus Configure	Stream
▶ Phone	Configure Phone		
Advanced phone			
Announcement	B 1 B 1		
▶ Relay	Phone Settings		
External Relay			
VLAN Settings			
Diagnostics	Speed Dial Numbers:		
► Logout	≑ fron	tdesk	
	Access Code:	2	
	Inbound Call Mode:	Auto-Answer	~
	Call Time(0-999s):	180	
	Inbound Call Time(0-999s):	180	
	Ring Timeout(0-999s):	30	

This is considering you have another Linphone account registered to 'frontdesk@sip.linphone.org'. When the button is pressed the X-Series Intercom will dial 'frontdesk@sip.linphone.org'.

Making SIP Video Calls:

You will need another SIP endpoint to make and receive calls with the X-Series Intercom. The next section shows how to configure the Linphone Desktop application to use the public Linphone SIP service.

Other SIP endpoints such as Zoiper/Zoiper Pro can also be used. The SIP Username, SIP Password and domain will be entered to register (domain is 'sip.linphone.org').

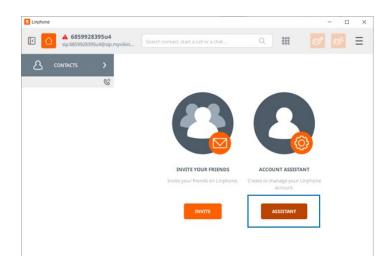
Configuring a Second SIP Endpoint to Register with Linphone:

A second Linphone account can be created within Linphone Desktop or Linphone mobile (Android/IOS). You can also register for a second Linphone account online and use it (this is the only option with the mobile apps).

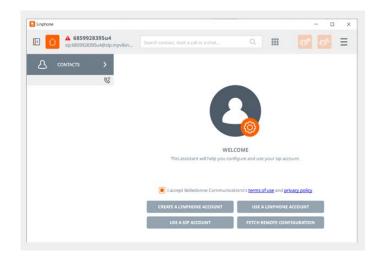
Download Linphone Desktop from:

https://www.linphone.org/category-product/windows-desktop

Click on the 'Assistant' button to create an account.



Click on 'Create a Linphone Account'. If you already have an account, click on 'Use a Linphone Account'.



Enter your Account information and click on 'Create'. The 'Username' will be the extension the PC will use. The email address must be an email that has not had an account yet. The password will be used as the SIP password (these values are all used by Linphone to register).

S Linphone		- 🗆 X
▲ 6859928395u4 sip:6859928395u4@sip.myvikin	Search contact, start a call or a chat Q	8° 8° Ξ
A contacts	CREATE A LINPHONE ACCOUNT	
C	Username Display name (optional)	
	frontdesk Front Desk- Linphone	
	Email	
	test@example.net	
	Password	
	•••••	
	Password confirmation	
	•••••	
	ВАСК СКЕАТЕ	

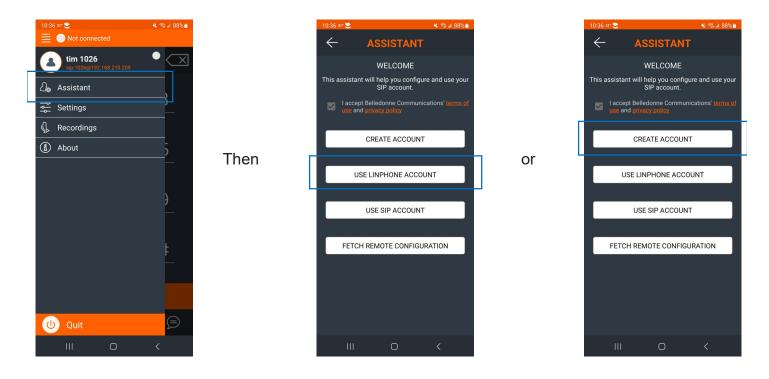
The email address will need to be verified before the account is activated.

Configuring Linphone on Android:

Download Linphone from Google Playstore. Open the app and click the '4 lines' at the top left, then click on 'Assistant'.

If you created a Linphone account online, select the 'Use a Linphone Account' option an enter the credentials.

Select the 'Create an Account' button if you want to create an account through the app (must be done with a phone number with this method).

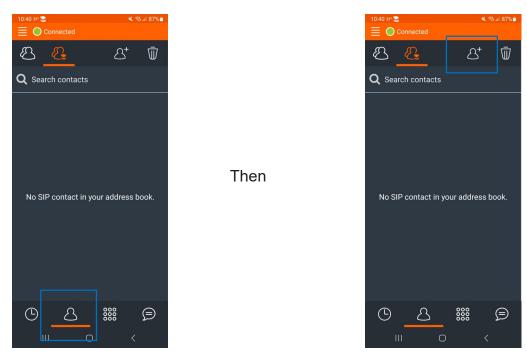


Once the Android Application is registered you will see a green dot in the upper left corner and 'Connected'.



Configuring a Contact and making calls:

Click the button at the bottom the looks like a person (Contacts button). At the top click the person with a '+' symbol:



Enter a first name, last name and SIP Address. The names can be anything, but the SIP Address must be the SIP Username of the X-Series Intercom ('vikingfrontdoor' in the example above).

Remove the phone number by clicking the '-' button.

When completed click the checkmark at the upper right corner. If all credentials are valid the Contact will be saved.

Making a Call to the X-Series Intercom:

Press the Contacts name, then press the Call Button in Linphone. The X-Series Intercom should auto-answer the call with video:



Calling Linphone with the X-Series Intercom:

Configure the Speed Dial Number(s) in the X-Series Intercom:

VIK	ING
	Home Basic VoIP Admin Status Configure Stream
► Phone	Configure Phone
Advanced phone	
Announcement	
▶ Relay	Phone Settings
► External Relay	
VLAN Settings	
Diagnostics	Speed Dial Numbers: 😌
▶ Logout	≑ frontdesk 🗄 🗢
	Access Code: 2
	Inbound Call Mode: Auto-Answer
	Call Time(0-999s): 180
	Inbound Call Time(0-999s): 180
	Ring Timeout(0-999s): 30

This is considering you have another Linphone account registered to 'frontdesk@sip.linphone.org'. When the button is pressed the X-Series Intercom will dial 'frontdesk@sip.linphone.org'.

18 - Yealink Desk Phones

Configuring Yealink phones with the X-Series Intercoms

Yealink Video desk phones can be used with Viking X-Series products using a SIP Server/Provider, or directly via 'Peer to Peer' mode.

Yealink on a SIP Server/SIP Provider:

Enter your SIP credentials under the 'Account' tab in the Yealink Web UI. Set the Account to 'Enabled' and apply/save the changes.

	Status	Account Net	work DSSKey	Feat	ures Setting	s Directory Security
Register	A	ccount	Account 7	~	0	NOTE
kegister	Re	egister Status	Disabled			Display Name
Basic	Ur	ne Active	Enabled	~	0	SIP service subscriber's name which will be used for Caler ID
Codec	La	ibel	106 Grandstream		0	display.
Advanced	Di	splay Name	106 Grandstream		0	Register Name SIP service subscriber's ID used
	Re	egister Name	106		0	for authentication.
	Us	ser Name	106		0	User Name User account, provided by VoIP
	Pa	assword	•••••		0	service provider.
	SIP S	ierver 1 🕜				NAT Traversal Defines the STUN server will be
	Se	erver Host	192.168.210.208		Port 5060	active or not.
	Tr	ansport	UDP	~	0	D Mars and all the set is not
	Se	erver Expires	3600		0	You can click here to get more guides.
	Se	erver Retry Counts	3		0	
	SIP S	ierver 2 🕜				
	Se	erver Host			Port 5060	0
	Tr	ansport	UDP	~	0	
	Se	erver Expires	3600		0	
	Se	erver Retry Counts	3		0	
	Er	hable Outbound Proxy Server	Disabled	~	0	
		utbound Proxy Server 1				2
	0	utbound Proxy Server 2				2
	Pr	oxy Falback Interval	3600		0	
	N	AT	Disabled	~	0	
		Confirm	Ca	ncel		

If an X-Series device is registered to the same SIP Server/Provider, inbound/outbound Video calls can be made without any other changes (considering your Yealink device uses factory settings to start).

Peer to Peer calling with Yealink (or other SIP video desk phones):

A SIP server is not required to make SIP video calls, Viking X-Series devices can make and receive calls directly when they are 'Self-Registered'.

Peer to Peer is the default mode for an X-Series device. The SIP Server address is set to 127.0.0.1. The default SIP Username is 'viking'. This can be configured to any string (no spaces). See the dialing format below to configure Peer to Peer calling with a Yealink phone (using a speed dial button).

Important Configuration items in this example: X-Series Device's IP Address: 192.168.50.246 X-Series Device's SIP Username: viking

Under the **DSS** tab, program an extension for the Yealink phone to dial. When the button on the Yealink touch screen is pressed, the desk phone will speed dial the X-Series Device.

	Status	Account	Network	DSSKey	Features	Settings	Directory Security
Line Key1-10	Enable Page T	ips Enabled	~				NOTE
	Key	Туре	Value	Label	Line	Extension	Кеу Туре
Line Key11-20	Line Key1	Multicast Paginį 🗸	224.0.1.116:60000	muti	N/A	v 0	The free function key 'Types' Speed Dial, Key Event, Interco
Line Key21-27	Line Key2	Speed Dial v	16519643803	sip	Line 1	•	Key Event
Programable Key	Line Key3	Speed Dial V	8799027306u1	soft	Line 1	•	 Key events are predefined shortcuts to phone and call
	Line Key4	Multicast Paginį 🛩	224.0.1.75:60000	cast	N/A	~ 0	functions.
Ext Key	Line Key5	Multicast Pagin _f 🛩	239.1.1.3:4098	testcast	N/A	~ 0	Enable the 'Intercom' mode an
	Line Key6	Speed Dial v	101	101	Line 1	×	 is useful in an office environme as a quick access to connect t
	Line Key7	Speed Dial V	viking@192.168.50.246	Viking	Line 1	•	the operator or the secretary.
	Line Key8	N/A v			N/A	~	You can click here to get
	Line Key9	N/A ~			N/A	v [more guides.
	Line Key10	N/A ~			N/A	~ [
			Confirm	Cancel			
			Commit	curce	_		

Peer to Peer dialing (outbound calls):

On the X-series device, set the Speed Dial number to the Yealink phone's 'Username@IPaddress' like the image below.

Important Configuration items in this example:

Yealink Phone's IP Address: 192.168.50.17

Yealink Phone's SIP Username: 106

VIK	Home Basic VoIP Admin Status Configure Stream
Phone Advanced phone	Configure Phone
Advanced phone Announcement Relay Network	Phone Settings
 Diagnostics Logout 	Speed Dial Numbers: 📀
	Speaker Volume(0-63): 6 Mic Volume(0-63): 6 Use Call Progress: Disabled ~ Lap Counter(0-99): 7 Redial on Busy: Enabled ~ LED Mode: Entry Phc ~ Alarm Mute: Disabled ~

19 - RSTP Stream with VLC

Viewing the X-Series RTSP stream with VLC

Download VLC Media Player. https://www.videolan.org/vlc/

To view the RTSP stream with VLC:

Open VLC Media Player:

Launch VLC on your computer.

Navigate to the "Media" Menu:

Click on the Media menu at the top-left corner of the VLC window.

Select "Open Network Stream":

In the dropdown menu, choose Open Network Stream... (or press Ctrl + N).

Enter the RTSP Stream URL:

• In the "Open Media" dialog box, enter the RTSP stream URL in the "Network Protocol" field. For example, enter rtsp://192.168.50.155:554/stream.

Be sure to check the box to 'Display Locally' like the snip below:

🛓 Stream Output			?	×
Destination Setup Select destinations to stream to				
+				
Add destinations following the streaming me is compatible with the method used.	thods you need. Be sure to check with tra	nscoding t	that the forma	t
New destination	File	•	Add	
	Back	Next	Can	cel

Check the box for 'Activate Transcoding' and select 'Video – H.264 + MP3 (MP4) (this is the output format).

🛓 Stream Output		? ×
Transcoding Options Select and choose transcoding options		
Activate Transcoding		
Profile	Video - H.264 + MP3 (MP4)	- × × 🗈
	Back	Next Cancel

Adjust Caching (Optional):

- Optionally, you can adjust the caching settings to improve playback. Click on the Show more options checkbox and experiment with the Caching value. A higher value may help if the video is freezing.
- Set this value to 'Highest Latency' for the best results on our high traffic network.

File	😔 Disc 🛛 🚏 Net	work 📑 Capture D	evice	
Network Pr	otocol			
Please ente	er a network URL:			
rtsp://192	.168.40.185:554/stre	am		~
nccp://w	ww.yourtube.com/wa	ccn?v=ggo4x		
Show more	options		•	
Show more	options	Start Time	• 00H:00r	n:00s.000
		Start Time Stop Time		n:00s.000 n:00s.000
Caching	3þ00 ms 🖨			
Caching	3þ00 ms 🖨	Stop Time		

Click "Play":

• Click the Play button to start playing the RTSP stream.

Wait for Playback:

• Wait for VLC to buffer and start playing the stream. If there was an issue with the initial freeze, adjusting the caching value or trying different settings may help.

Stream output:



Running the stream with VLC from a shortcut on Windows

Determine the path:

For testing video via shortcut, here is the command with arguments used to launch VLC from a shortcut to have it auto play:

```
"C:\Program Files (x86)\VideoLAN\VLC\vlc.exe" rtsp://192.168.40.185:554/stream --network-caching=3000 --
```

```
sout=#transcode{vcodec=h264,scale=Auto,acodec=mpga,ab=128,channels=2,samplerate=44100,sc odec=none}:display --sout-all --sout-keep
```

In this example the IP Address is '192.168.50.108', replace this with your X-Series IP Address. Also, the path to VLC.exe is the default path in 'Program Files(x86)\VideoLAN', customize this as needed.

Create the shortcut:

	\times
← 👔 Create Shortcut	
What item would you like to create a shortcut for?	
This wizard helps you to create shortcuts to local or network programs, files, folders, computers, or Internet addresses.	
Type the location of the item:	
:Is=2,samplerate=44100,scodec=none}:displaysout-allsout-keep Browse	
Click Next to continue.	
Next Can	cel

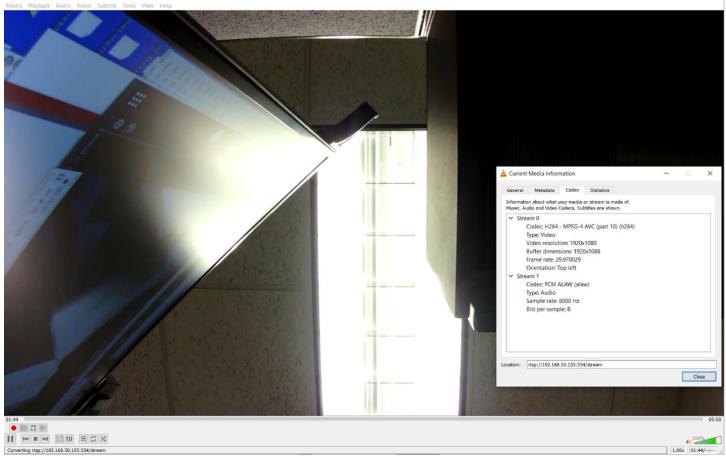
Paste the path as the 'Location' of the Windows shortcut (you may have to adjust the position of the quotes in this path based on the Windows machine/settings). You can edit this by right clicking the shortcut and selecting 'Properties'. The field labeled 'Target' is what runs when the shortcut is clicked.

By default the shortcut will have a VLC Icon



Double click on the shortcut and the stream should be displayed.

A Converting rtsp://192.168.50.155:554/stream - VLC media player



A. SIP / Network Alarm

If there is a network error or the unit cannot register to the SIP Server/Provider the blue LED on the button will blink on and off every 2 seconds, and three error beeps will be heard every 30 seconds until the problem is resolved. This is to alert users to a potential problem that may prevent the X-Series device from making an outbound call.

B. Muting the SIP / Network Alarm

These beeps can be temporarily or permanently disabled. To mute the Alarm press and hold the button for at least 5 seconds (2 beeps will be heard indicating when to release it). This mutes the beeps until the next reboot, power cycle, or a change in registration/network status. The beeps can be permanently disabled on the Configure Tab under "Phone Settings". Set the Alarm Mute setting to "Disabled" and the beeps will be disabled for all "Alarm" conditions. The LED will continue flash when the unit's "Alarm" is active even if the beeps are muted.

C. Syslog

The Viking VoIP device can output status messages and errors to a syslog server. A PC that is running syslog listening software can store and display this log. Enter the IP address of the syslog server in the Web UI under Basic->System Log. Set this to Enabled and optionally enable 'Heart Beat Log Events' for monitoring. These messages are sent using UDP protocol on port 514. To use a non-default port enter it along with the IP Address with the following format 'IPADDRESS:PORT'.

VIK	
VIN	ING
	Huma Basix VulP Admin Status Configure Stream
- WAN	
	Remote System (
» Local hosting	
 NTP Web Service 	Remote System Log
System Log	Remote System Log Server:Port (default port 514): 192 168 210 249
= Logout	Remote Logging: Entlier v
	Parnose Lagging. United V
	Heart Beat Log Events
	Beacon Interval (5): 120 Disable 🗸
	Unit Name: Front Door X-205 MAC Address: 18:E8:0FI30:EFIC9
	Apply Changes
	Cancel Asply
	at: 2023 Viking Electronics
UNVIF.	X-205 Product Manual

Our X-Series firmware contains code from open-source packages which have been published under various licenses.

PACKAGE-VERSION	LICENSE TYPE	CHANGED	X-SERIES (BETA)	X-SERIES (V1.0)
curl v7.69.1-DEV	MIT-curl		х	
ffmpeg	LGLP 2.1		х	
glib v2.0	LGLP 2.1		х	
gSOAP v2.8	LGLP v2	Х	Х	
GStreamer v1.20	LPGL		х	
Kernel v4.9.88	GPL		х	
libatopology	LGLP 2.1+		х	
libfdk aac	GPL		Х	
libffi	MIT-GNU-GPL		х	
libgcrypt	LGLP 2.1+		х	
libgmp v6.1	LGLP 2/3		х	
libgnuutils	LGLP 2.1+		х	
libgpg-error	LGLP 2.1		х	
libhogweed v6.0	LGLP 2		х	
libjpeg v62.2.0	jpeg license		х	
libjson-glib v1.0	LGLP 2.1		х	
libmicrodns v0.1.0			х	
libmp3lame v0.0	LPGL		Х	
libnettle v8.0-nettle_3.6	LGPL 2+/3		х	
libnice v10.9	LGLP 2.1		Х	
libpcre-16	BSD		Х	
libpcre-32	BSD		Х	
libpcreposix v0.0.7	BSD		Х	
libturbojpeg v0.1	BSD		Х	
libvpu v.4	LGLP 2.1		Х	
libxml2 v2.9.12	MIT		Х	
OpenSSL v1.0.2u	OpenSSL		х	
U-Boot v	GPL v2	х	Х	
zlib v.1.2.11	GPL		х	

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Warranty

IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, CONTACT VIKING TECHNICAL SUPPORT: 715-386-8666

Our Technical Support Department is available for assistance Monday through Friday 8:00am to 5:00pm central time. Before you call, please:

- 1. Know the model number, the serial number and what software version you have (see serial label).
- 2. Have the Product Manual in front of you.
- 3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

- Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
- Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. The original product boxes are not designed for shipping - an overpack box is required to prevent damage in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to: VIKING ELECTRONICS 1531 INDUSTRIAL STREET HUDSON, WI 54016
- Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
- RA number on carton: In large printing, write the RA number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

- Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
- If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (RA) number will be issued. <u>This number is valid for fourteen (14)</u> <u>calendar days from the date of issue</u>.
- 3. After obtaining the RA number, return the approved equipment to your distributor. Please reference the RA number on the paperwork being shipped back with the unit(s), and also the outside of the shipping box. The original product boxes are not designed for shipping an overpack box is required to prevent damage in transit. Once your distributor receives the package, they will replace the product over the counter at no charge. The distributor will then return the product to Viking using the same RA number.
- 4. The distributor will NOT exchange this product without first obtaining the RA number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.

TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under age, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

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If trouble is experienced with the X-1605, for repair or warranty information, please contact: *Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI 54016 Phone: 715-386-8666*

WHEN PROGRAMMING EMERGENCY NUMBERS AND (OR) MAKING TEST CALLS TO EMERGENCY NUMBERS:

Remain on the line and briefly explain to the dispatcher the reason for the call. Perform such tests in off-peak hours, such as early morning or late evenings.

PART 15 LIMITATIONS

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

CANADA

This class A digital apparatus complies with Canadian ICES-003. Cet appareil numerique de la classe A est conforme a la norme NMB-003 du Canada.

Product Support: 715-386-8666

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